

From: [Ring Team](#)
To: [Deuchler, Elena](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:20 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Stolen package

● Crime

May 2 2019

Stolen amazon package. Wish I could have seen their reaction when they open it realizing it's wet cat food cans Enjoy!

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From: [Ring Team](#)
To: [Lardino, Julie](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:20 PM

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From: [Ring Team](#)
To: [Womack, Jeremy](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [Lain, Conner](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
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From: [Ring Team](#)
To: [Courtenier, Michael](#)
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From: [Ring Team](#)
To: [Arsenault, Richard](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [Thorsen, Scott \(PD\)](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [Banushi, Nijas](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [Corneliusen, Eddie](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [Black, Tim](#)
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From: [Ring Team](#)
To: [Williams, Michaus](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:19 PM

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From: [Ring Team](#)
To: [Arres, Jason](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:19 PM

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From: [Ring Team](#)
To: [Zbrozek, Jason](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [Giglio, Christopher](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [Anderson, Kathleen](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:19 PM

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From: [Ring Team](#)
To: [Sheehan, Tom](#)
Subject: New Neighbor Alert: Stolen package
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From: [Ring Team](#)
To: [Lindgren, David](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:19 PM

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From: [Ring Team](#)
To: [Stubler, Jason](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:18 PM

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From: [Ring Team](#)
To: [Lee, Robert](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:18 PM

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From: [Ring Team](#)
To: [Madden, Timothy](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:18 PM

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From: [Ring Team](#)
To: [Heun, Brett](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:18 PM

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From: [Ring Team](#)
To: [Fisher, Daniel](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:18 PM

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From: [Ring Team](#)
To: [Son, Mike](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:18 PM

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From: [Ring Team](#)
To: [Munch, Kelley](#)
Subject: New Neighbor Alert: Stolen package
Date: Thursday, May 2, 2019 6:15:41 PM

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From: [Ring Team](#)
To: [Gettemy, Ken](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:11 PM

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Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skyline?

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From: [Ring Team](#)
To: [Moehring, Ben](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:08 PM

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Vehicle tires slashed

● Crime

May 6 2019

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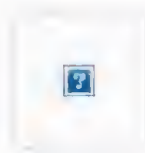
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From: [Ring Team](#)
To: [Zbrozek, Jason](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:08 PM

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Vehicle tires slashed

● Crime

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From: [Ring Team](#)
To: [Munch, Kelley](#)
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From: [Ring Team](#)
To: [Arsenault, Richard](#)
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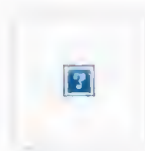
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From: [Ring Team](#)
To: [Banushi, Nijas](#)
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From: [Ring Team](#)
To: [Mannino, Anthony](#)
Subject: New Neighbor Alert: Vehicle tires slashed
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From: [Ring Team](#)
To: [Fisher, Daniel](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:07 PM

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From: [Ring Team](#)
To: [Womack, Jeremy](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:07 PM

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From: [Ring Team](#)
To: [Heun, Brett](#)
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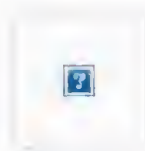
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From: [Ring Team](#)
To: [Corneliusen, Eddie](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:07 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skyline?

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From: [Ring Team](#)
To: [Giglio, Christopher](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:07 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skylane?

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From: [Ring Team](#)
To: [Lain, Conner](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:07 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skyline?

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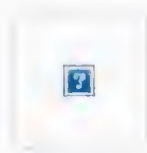
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From: [Ring Team](#)
To: [Anderson, Kathleen](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:07 PM

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Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skyline?

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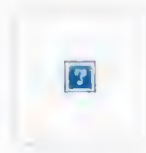
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From: [Ring Team](#)
To: [Ogan, Tim](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:07 PM

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Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skyline?

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From: [Ring Team](#)
To: [Son, Mike](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:06 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skyline?

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From: [Ring Team](#)
To: [Black, Tim](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:06 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skyline?

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From: [Ring Team](#)
To: [Sheehan, Tom](#)
Subject: New Neighbor Alert: Vehicle tires slashed
Date: Monday, May 6, 2019 2:40:13 PM

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Vehicle tires slashed

● Crime

May 6 2019

Last night, two cars parked on Charlestowne Lane in Stillwater subdivision are slashed. Appreciate if you can let us know if the camera on your doorbell picked up and recorded any incidents on this street, Leverenz or on Skylane?

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From: [Ring Team](#)
To: [Lain, Conner](#)
Subject: New Video Received on Your Case #2019-002946!
Date: Monday, April 8, 2019 5:17:11 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Det. Lain,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019-002946

Incident Location:



Start Date & Time:

03/27/2019 20:00

End Date & Time:

03/27/2019 21:30

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From: [Ring Team](#)
To: [Quigley, Ann](#)
Subject: New Video Received on Your Case #2019-4100!
Date: Saturday, May 4, 2019 8:36:22 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Det. Quigley,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019-4100

Incident Location:



Start Date & Time:

04/29/2019 18:00

End Date & Time:

04/29/2019 21:00

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From: [Ring Team](#)
To: [Lardino, Julie](#)
Subject: New Video Received on Your Case #2019-9111!
Date: Wednesday, September 18, 2019 4:29:54 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Det. Lardino,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019-9111

Incident Location:



Start Date & Time:

09/09/2019 21:00 CDT

End Date & Time:

09/10/2019 08:00 CDT

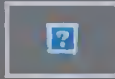
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From: [Ring Team](#)
To: [Lardino, Julie](#)
Subject: New Video Received on Your Case #2019-9111!
Date: Wednesday, September 18, 2019 4:06:00 PM

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Hi Det. Lardino,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019-9111

Incident Location:



Start Date & Time:

09/09/2019 21:00 CDT

End Date & Time:

09/10/2019 08:00 CDT

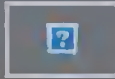
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From: [Ring Team](#)
To: [Lardino, Julie](#)
Subject: New Video Received on Your Case #2019-91111
Date: Wednesday, September 18, 2019 4:00:43 PM

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Hi Det. Lardino,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019-9111

Incident Location:



Start Date & Time:

09/09/2019 21:00 CDT

End Date & Time:

09/10/2019 08:00 CDT

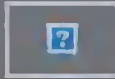
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From: [Ring Team](#)
To: [Lardino, Julie](#)
Subject: New Video Received on Your Case #2019-9111!
Date: Wednesday, September 18, 2019 5:06:17 PM

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Hi Det. Lardino,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019-9111

Incident Location:



Start Date & Time:

09/09/2019 21:00 CDT

End Date & Time:

09/10/2019 08:00 CDT

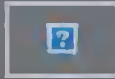
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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019006009!
Date: Monday, June 24, 2019 9:52:27 AM

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019006009

Incident Location:



Start Date & Time:

06/19/2019 05:00

End Date & Time:

06/19/2019 14:30

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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019006812!
Date: Thursday, July 11, 2019 11:41:16 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019006812

Incident Location:



Start Date & Time:

07/09/2019 22:00 CDT

End Date & Time:

07/10/2019 01:00 CDT

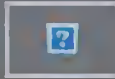
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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019006812!
Date: Thursday, July 11, 2019 10:11:20 AM

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019006812

Incident Location:



Start Date & Time:

07/09/2019 22:00 CDT

End Date & Time:

07/10/2019 01:00 CDT

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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019006812!
Date: Thursday, July 11, 2019 12:45:54 PM

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019006812

Incident Location:



Start Date & Time:

07/09/2019 22:00 CDT

End Date & Time:

07/10/2019 01:00 CDT

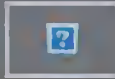
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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019008689!
Date: Friday, August 30, 2019 3:35:05 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019008689

Incident Location:



Start Date & Time:

08/28/2019 00:00 CDT

End Date & Time:

08/28/2019 04:00 CDT

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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019008858!
Date: Wednesday, September 4, 2019 9:09:44 AM

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019008858

Incident Location:



Start Date & Time:

09/02/2019 23:00 CDT

End Date & Time:

09/03/2019 07:00 CDT

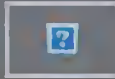
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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019008858!
Date: Wednesday, September 4, 2019 1:13:12 PM

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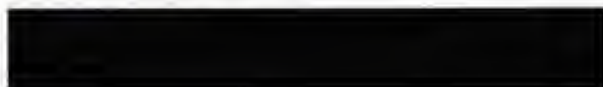
Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019008858

Incident Location:



Start Date & Time:

09/02/2019 23:00 CDT

End Date & Time:

09/03/2019 07:00 CDT

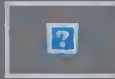
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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019009711!
Date: Thursday, September 26, 2019 6:47:06 AM

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019009711

Incident Location:



Start Date & Time:

09/25/2019 19:00 CDT

End Date & Time:

09/25/2019 22:00 CDT

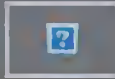
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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019009711!
Date: Wednesday, September 25, 2019 9:26:55 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019009711

Incident Location:



Start Date & Time:

09/25/2019 19:00 CDT

End Date & Time:

09/25/2019 22:00 CDT

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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019009711!
Date: Wednesday, September 25, 2019 9:26:46 PM

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019009711

Incident Location:



Start Date & Time:

09/25/2019 19:00 CDT

End Date & Time:

09/25/2019 22:00 CDT

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From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: New Video Received on Your Case #2019009711!
Date: Thursday, September 26, 2019 1:54:21 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Det. McLaughlin,

A Neighbor has responded to your [Video Request](#) for one of your cases:

Case #:

2019009711

Incident Location:



Start Date & Time:

09/25/2019 19:00 CDT

End Date & Time:

09/25/2019 22:00 CDT

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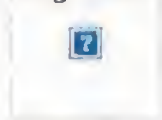


From: [Ring Team](#)
To: [Erdman, Zarine](#)
Subject: Order 001-310998 confirmed
Date: Thursday, October 11, 2018 9:57:02 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Ring Team



ORDER 001-310998

Thank you for your purchase!

Hi Zarine, we're getting your order ready to be shipped. We will notify you when it has been sent. View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Order summary



Floodlight Cam x 1 \$249.00
White

Discount (6napervillepd)	\$-50.00
Subtotal	\$199.00
Shipping	\$0.00
Taxes	\$12.44

Total

\$211.44 USD

Customer information

Shipping address

Zarine Erdman



Billing address

Zarine Erdman



Shipping method

FedEx Ground

Payment method



Ending in 4350 — **\$211.44**

If you have any questions, reply to this email or contact us at help@ring.com

From: [Ring Team](#)
To: [Marshall, Robert](#)
Subject: Order 001-345603 confirmed
Date: Thursday, November 8, 2018 11:39:14 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).
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ORDER 001-345603

Thank you for your purchase!

Hi Robert, we're getting your order ready to be shipped. We will notify you when it has been sent. View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Order summary



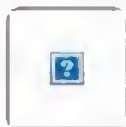
Video Doorbell 2 x 2
Multi \$398.00



Video Doorbell Pro x 2
Multi \$498.00



Spotlight Cam Battery x 1
White \$199.00



Ring Chime Pro × 1
White \$49.00



Solar Security Sign × 1
Blue/Black \$49.00

Discount (NBIACP2018) \$-1,193.00

Subtotal \$0.00

Shipping \$0.00

Taxes \$0.00

Total **\$0.00 USD**

Customer information

Shipping address

Robert Marshall
1350 Aurora Avenue
Naperville IL 60540
United States

Billing address

Robert Marshall
1350 Aurora Avenue
Naperville IL 60540
United States

Shipping method

FedEx Ground

If you have any questions, reply to this email or contact us at help@ring.com

From: [Ring Team](#)
To: [Marshall, Robert](#)
Subject: Order 001-345603 confirmed
Date: Thursday, November 8, 2018 11:39:14 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).
DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



ORDER 001-345603

Thank you for your purchase!

Hi Robert, we're getting your order ready to be shipped. We will notify you when it has been sent. View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Order summary



Video Doorbell 2 x 2
Multi \$398.00



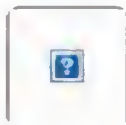
Video Doorbell Pro x 2
Multi \$498.00



Spotlight Cam Battery x 1
White \$199.00



Ring Chime Pro × 1
White \$49.00



Solar Security Sign × 1
Blue/Black \$49.00

Discount (NBIACP2018) \$-1,193.00

Subtotal \$0.00

Shipping \$0.00

Taxes \$0.00

Total **\$0.00 USD**

Customer information

Shipping address

Robert Marshall
1350 Aurora Avenue
Naperville IL 60540
United States

Billing address

Robert Marshall
1350 Aurora Avenue
Naperville IL 60540
United States

Shipping method

FedEx Ground

If you have any questions, reply to this email or contact us at help@ring.com

From: [Ring Team](#)
To: [Thorpe, Timothy](#)
Subject: Order 001-620971 confirmed
Date: Thursday, March 21, 2019 5:20:43 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).
DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



ORDER 001-620971

Thank you for your purchase!

Hi Tim, we're getting your order ready to be shipped. We will notify you when it has been sent. View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Order summary



Ring Chime × 1 \$29.00
White



Floodlight Cam × 1 \$249.00
White



Video Doorbell × 1 \$99.99
Satin Nickel

Discount (NBNAPERVILLE)	\$-50.00
Subtotal	\$327.99
Shipping	\$0.00
Taxes	\$20.50

Total	\$348.49 USD
-------	---------------------

Customer information

Shipping address

Tim Thorpe
9 Greenbriar Court
Naperville IL 60563
United States

Billing address

Tim Thorpe
9 Greenbriar Court
Naperville IL 60563
United States

Shipping method

FedEx Ground

Payment method



Ending in 0941 — **\$348.49**

If you have any questions, reply to this email or contact us at help@ring.com. To initiate a return [click here](#)

From: [Ring Team](#)
To: [McLaughlin, Kory](#)
Subject: Order 001-625865 confirmed
Date: Monday, March 25, 2019 1:54:51 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-625865

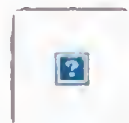
Thank you for your purchase!

Hi Kory, we're getting your order ready to be shipped. We will notify you when it has been sent. View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Order summary



Stick Up Cam Battery × 1 \$179.99
White

Discount (NBNAPERVILLE)	\$-50.00
Subtotal	\$129.99
Shipping	\$0.00
Taxes	\$11.36

Total

\$141.35 USD

Customer information

Shipping address

Kory McLaughlin
1350 Aurora Ave
Naperville IL 60540
United States

Billing address

Kory McLaughlin



Shipping method

FedEx Ground

Payment method



Ending in 4800 — **\$141.35**

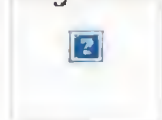
If you have any questions, reply to this email or contact us at help@ring.com. To initiate a return [click here](#).

From: [Ring Team](#)
To: [Hull, Michael](#)
Subject: Order 001-936240 confirmed
Date: Tuesday, October 15, 2019 8:57:55 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Ring Team



ORDER 001-936240

Thank you for your purchase!

Hi michael, we're getting your order ready to be shipped. We will notify you when it has been sent. View your order to register for text updates.

[View your order](#)

or [Visit our store](#)

Order summary



Video Doorbell 2 x 1 ~~\$199.00~~
Multi \$149.00

Discount (NBNAPERVILLE)	\$0.00
Subtotal	\$149.00
Shipping	\$0.00
Taxes	\$9.31

Total

\$158.31 USD

Customer information

Shipping address

Michael Hull



Shipping method

Ground

Billing address

Michael Hull



Payment method

Paypal — **\$158.31**

If you have any questions, reply to this email or contact us at help@ring.com. To initiate a return [click here](#).

From: [Kyle Demmin](#)
To: [Arres, Jason](#)
Subject: Permission needed to use Naperville PD Twitter for Portal marketing purposes
Date: Wednesday, July 31, 2019 7:36:43 PM
Attachments: [image \(1\).png](#)
[FORM - US - Photo Video and Information Release \(Naperville PD\).docx](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Evening Jason,

Our creative team is creating a Portal marketing video and was hoping to use a screenshot from the Naperville PD twitter page. Before we can move forward with this image in the video, we would need approval from Naperville PD. Would you be able to review and if approved, sign the attached waiver in a PDF file?

Please let me know if you have any questions or concerns

Here is the image:



-Kyle

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

ring-logo2



1523 26th St
Santa Monica, CA 90404
www.nng.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Neighbors Portal Resource Center

From: [Ring Team](#)
To: [Quigley, Ann](#)
Subject: Please Create Your Ring Account
Date: Wednesday, May 1, 2019 2:59:44 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



[Customer Stories](#) | [Products](#)

Create Your Ring Account

Hi Neighbor,

We noticed that someone tried to log into Ring with this email address. Since this email address isn't currently associated with a Ring account, you'll have to create a new one at [Ring.com](#) or on the Ring App.

Tap the button below to create your Ring account today.

Create My Account

Thanks,
The Ring Team



Email intended for quigleya@naperville.il.us.

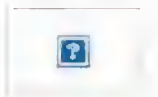
© 2019 Ring LLC 1523 26th Street Santa Monica, CA 90404
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From: [Ring Team](#)
To: [Quigley, Ann](#)
Subject: Please Create Your Ring Account
Date: Friday, August 30, 2019 3:19:20 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



[Customer Stories](#) | [Products](#)

Create Your Ring Account

Hi Neighbor,

We noticed that someone tried to log into Ring with this email address. Since this email address isn't currently associated with a Ring account, you'll have to create a new one at [Ring.com](#) or on the Ring App.

Tap the button below to create your Ring account today.

Create My Account

Thanks,
The Ring Team



Email intended for [quigleya@naperville.il.us](#).

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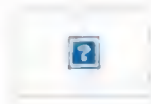
[Unsubscribe](#) | [Privacy Notice](#) | [Support](#) | [Terms of Service](#)



From: [Ring System Notifications](#)
To: [Arsenault, Richard](#)
Subject: Please Reset Your Ring Password (November 19, 2018 @ 00:18)
Date: Sunday, November 18, 2018 6:18:30 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



[Customer Stories](#) | [Products](#)

Forget Your Password?

Don't worry! We'll set you up with a new one!

To reset your password and create a new one, tap the button below.

[Change My Password](#)

If you did not request a password reset, please ignore this message.



Email intended for arsenault@naperville.il.us.

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[Unsubscribe](#) | [Privacy Notice](#) | [Support](#) | [Terms of Service](#)



From: [Ring Neighbors Portal Team](#)
To: [Arres, Jason](#)
Subject: Raise Awareness About Your Community Events
Date: Wednesday, July 31, 2019 6:59:18 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

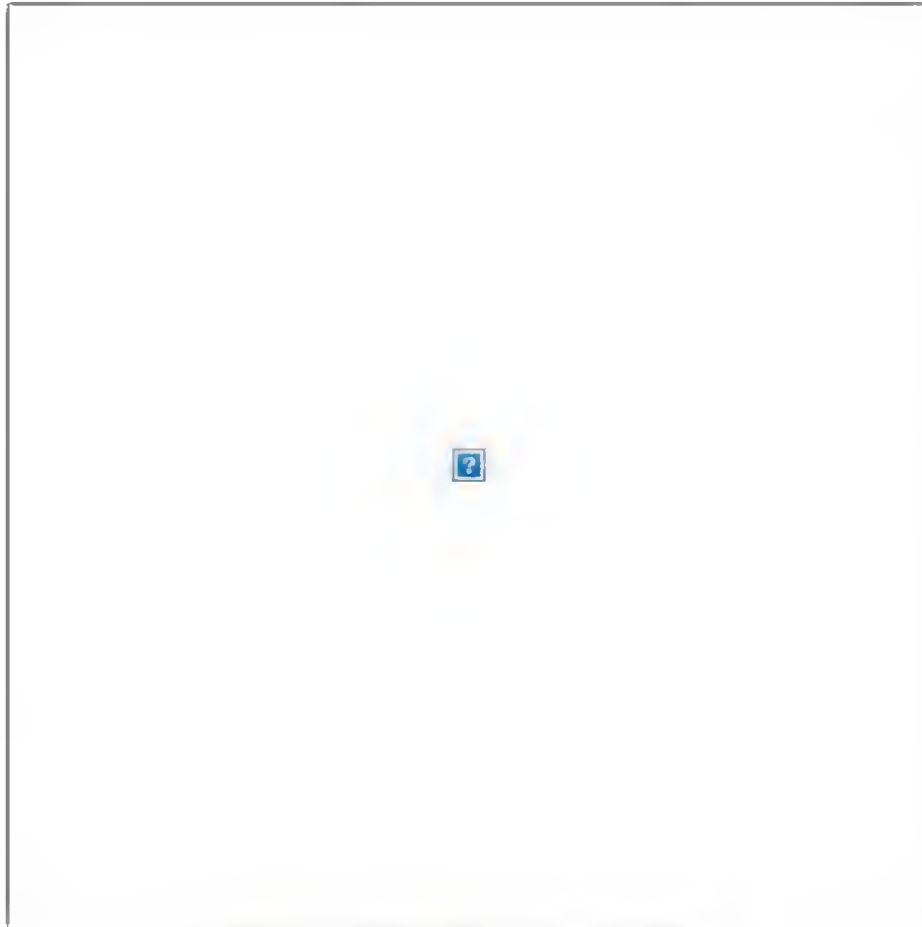


Tell Your Community About Your Events

Neighbors Portal is a great tool you can use to raise awareness about local crime and safety events, especially National Night Out (NNO) coming up on Tuesday, August 6th. Posting about local events can help drive resident attendance and increase engagement with your community.

Keep your Post simple and local by including the date, time and location of your event to target users within that specific area.

[Post About Your National Night Out](#)

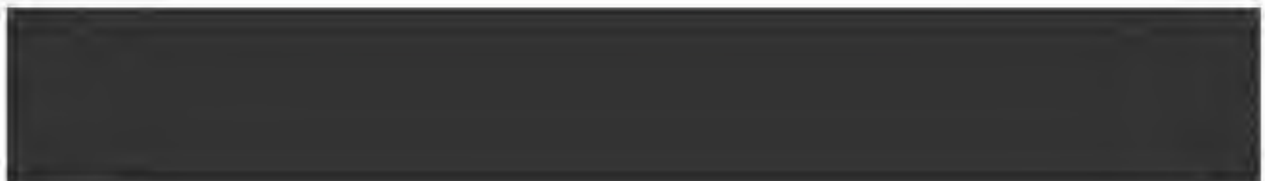


Sandy City Police Department - Post Example

Don't miss an opportunity to engage with your community.

Encourage residents to attend your upcoming local crime and safety events.

Spread the Word About Your Events



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Our mailing address is:

1523 26th Street

Santa Monica, CA 90404

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You can [update your preferences](#) or [unsubscribe from this list](#).

From: [Ring Neighbors Portal Team](#)
To: [Zbrozek, Jason](#)
Subject: Raise Awareness About Your Community Events
Date: Wednesday, July 31, 2019 7:00:52 AM

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Tell Your Community About Your Events

Neighbors Portal is a great tool you can use to raise awareness about local

crime and safety events, especially National Night Out (NNO) coming up on Tuesday, August 6th. Posting about local events can help drive resident attendance and increase engagement with your community.

Keep your Post simple and local by including the date, time and location of your event to target users within that specific area.

Post About Your National Night Out



Sandy City Police Department - Post Example



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Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#).

From: [Kyle Demmin](#)
To: [Arres, Jason](#)
Subject: Re: Admin Rights
Date: Tuesday, July 30, 2019 6:22:36 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hey Jason,

Thanks for reaching out. That's really odd. Can you send me a screenshot so I can forward to our team? As an admin, you should have the Admin Tools section and then the Add User feature.

To help speed things up in the meantime, can you send me the info and I'll add them to Portal?

On Tue, Jul 30, 2019 at 4:18 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Kyle,

I need to add a new user for us. When I go to the nw.ring.com I don't get the option for an admin. How can I fix?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

ning-logo2x



1523 26th St.
Santa Monica, CA 90404
www.ning.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Neighbors Portal Resource Center

From: [Kyle Demmin](#)
To: [Arres, Jason](#)
Subject: Re: Admin Rights
Date: Tuesday, July 30, 2019 6:25:46 PM

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Anytime. Much faster than that Sami Tahari guy right?!

Please feel to ping me anytime issues come up. Looking forward to working with you and the team.

-Kyle

On Tue, Jul 30, 2019 at 4:23 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Thanks for the quick reply. I figured it out.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Kyle Demmin <kyle.demmin@ring.com>
Sent: Tuesday, July 30, 2019 6:22 PM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: Admin Rights

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hey Jason,

Thanks for reaching out. That's really odd. Can you send me a screenshot so I can forward to our team? As an admin, you should have the Admin Tools section and then the Add User feature.

To help speed things up in the meantime, can you send me the info and I'll add them to Portal?

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Kyle,

I need to add a new user for us. When I go to the nw.ring.com I don't get the option for an admin. How can I fix?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com

714-381-6291

1523 26th St.
Santa Monica, CA 90404
www.ring.com

[Download the Neighbors App.](#)
Join the new neighborhood watch.

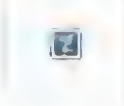
Neighbors Portal Resource Center

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Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291

ring-logo2x



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Neighbors Portal Resource Center

From: [Ring Support](#)
To: [Arres, Jason](#)
Subject: Re: Automatic reply: Important: Your subscription payment has failed
Date: Saturday, January 19, 2019 3:01:41 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Jason, Thank you for contacting Ring Community Support. Your request (Ticket #5c43902f42e6e8c869b32c27) has been received by our Support Team. We are committed to providing excellent customer service to all of our Ring neighbors, and we'll be sure to respond to this request as quickly as possible. Please allow up to one day to receive a response from one of our dedicated Support Team Members. You can also find helpful troubleshooting tips, setup guides and answers to FAQs at our Help Center at <https://support.ring.com>. As a reminder, here's your original comment: I will be out of the office beginning on Thursday, 1/10/2019, and returning on Tuesday, 1/22/2019. If you have an immediate need for assistance please contact Commander Ken Gettemy who will serve as acting deputy chief in my absence. He can be reached at 630-420-8440 or gettemyk@naperville.il.us. I will have very limited access to email while away, so please excuse any delayed replies while I am out. Thank you. Thank You!

On Sat, Jan 19, 2019 9:01 PM, arresj@naperville.il.us wrote:

I will be out of the office beginning on Thursday, 1/10/2019, and returning on Tuesday, 1/22/2019. If you have an immediate need for assistance please contact Commander Ken Gettemy who will serve as acting deputy chief in my absence. He can be reached at 630-420-8440 or gettemyk@naperville.il.us. I will have very limited access to email while away, so please excuse any delayed replies while I am out. Thank you.

From: [Sami Tahari](#)
To: [Munch, Kelley](#)
Cc: [Arres, Jason](#); [Kyle Demmin](#); [Morgan Culbertson](#); [Son, Mike](#)
Subject: Re: Burglary Prevention Forum & Neighbors Flyers/Postcards
Date: Monday, March 25, 2019 12:21:21 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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That's great! Our operations team will get the flyers/postcards printed and shipped to you for future events.

On Mon, Mar 25, 2019 at 9:05 AM Munch, Kelley <MunchK@naperville.il.us> wrote:

Hi, Sami,

Thank you so much for adding that note to the bottom of the PDFs. I really appreciate your willingness to do that, as it's an important message for our community to understand.

Our crime prevention specialist was definitely planning on covering this new partnership in her presentations tomorrow. I had already forwarded to her one of the first PDFs you had originally sent so that she could include it in her presentation. I'll forward her the new ones. I had also sent her the talking points you sent over, and we intend on sharing those department-wide, as well.

Morgan ... I will be sending a press release over to you today for your review. I will also plan on sharing your contact information with any media who call to inquire about this partnership.

Thank you, everyone, for your assistance in rolling this out! We really appreciate it.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [mailto:sami.tahari@ring.com]
Sent: Friday, March 22, 2019 4:52 PM
To: Arres, Jason <ArresJ@naperville.il.us>; Munch, Kelley <MunchK@naperville.il.us>;
Kyle Demmin <kyle.demmin@ring.com>
Cc: Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Burglary Prevention Forum & Neighbors Flyers/Postcards

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon,

Hope all's well! Thank you again for assembling the Naperville PD team for our onboarding. Kyle and I are looking forward to making Portal and our partnership as valuable as possible for the Naperville community.

With that in mind, Kyle found the following article regarding a burglary prevention event in Naperville:

[NAPERVILLE POLICE ENCOURAGE RESIDENTS TO ATTEND BURGLARY PREVENTION FORUMS SET FOR MARCH 26](#)

We would love to assist in any way we can. Here are our initial thoughts:

- Please feel free to use the attached PDFs to print some handouts for the event. Kelley: we added a note at the bottom saying the Neighbors app does not require a Ring device. I've also attached a social media asset for a post.

- Please reach out to Morgan Culbertson (cc'd) in case you have any media or press inquiries following the event.

- Please reference the Key Talking Points document in the dropbox link we sent over if you have an opportunity to talk about the Neighbors app at the event.

- If you're doing a camera giveaway at the event, you could take a picture of the winner and make a social media post. Include your Neighbors download link and text to download code to encourage the community to download Neighbors.

Please reach out to me, Kyle and Morgan with any questions.

Have a great weekend!

--

Sami Tahari

Partner Success Manager

1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

--

Sami Tahari
Partner Success Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Munch, Kelley](#)
Cc: [Arres, Jason](#); [Kyle Demmin](#); [Morgan Culbertson](#); [Son, Mike](#)
Subject: Re: Burglary Prevention Forum & Neighbors Flyers/Postcards
Date: Monday, March 25, 2019 12:21:20 PM

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[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [mailto:sami.tahari@ring.com]
Sent: Friday, March 22, 2019 4:52 PM
To: Arres, Jason <ArresJ@naperville.il.us>; Munch, Kelley <MunchK@naperville.il.us>;
Kyle Demmin <kyle.demmin@ring.com>
Cc: Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Burglary Prevention Forum & Neighbors Flyers/Postcards

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We would love to assist in any way we can. Here are our initial thoughts:

- Please feel free to use the attached PDFs to print some handouts for the event. Kelley: we added a note at the bottom saying the Neighbors app does not require a Ring device. I've also attached a social media asset for a post.

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Please reach out to me, Kyle and Morgan with any questions.

Have a great weekend!

--

Sami Tahari

Partner Success Manager

1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

--

Sami Tahari
Partner Success Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Munch, Kelley](#)
Cc: [Arres, Jason](#); [Kyle Demmin](#); [Morgan Culbertson](#); [Son, Mike](#)
Subject: Re: Burglary Prevention Forum & Neighbors Flyers/Postcards
Date: Monday, March 25, 2019 12:21:23 PM

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DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

That's great! Our operations team will get the flyers/postcards printed and shipped to you for future events.

On Mon, Mar 25, 2019 at 9:05 AM Munch, Kelley <MunchK@naperville.il.us> wrote:

Hi, Sami,

Thank you so much for adding that note to the bottom of the PDFs. I really appreciate your willingness to do that, as it's an important message for our community to understand.

Our crime prevention specialist was definitely planning on covering this new partnership in her presentations tomorrow. I had already forwarded to her one of the first PDFs you had originally sent so that she could include it in her presentation. I'll forward her the new ones. I had also sent her the talking points you sent over, and we intend on sharing those department-wide, as well.

Morgan ... I will be sending a press release over to you today for your review. I will also plan on sharing your contact information with any media who call to inquire about this partnership.

Thank you, everyone, for your assistance in rolling this out! We really appreciate it.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [mailto:sami.tahari@ring.com]
Sent: Friday, March 22, 2019 4:52 PM
To: Arres, Jason <ArresJ@naperville.il.us>; Munch, Kelley <MunchK@naperville.il.us>;
Kyle Demmin <kyle.demmin@ring.com>
Cc: Morgan Culbertson <morgan.culbertson@ring.com>
Subject: Burglary Prevention Forum & Neighbors Flyers/Postcards

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Good afternoon,

Hope all's well! Thank you again for assembling the Naperville PD team for our onboarding. Kyle and I are looking forward to making Portal and our partnership as valuable as possible for the Naperville community.

With that in mind, Kyle found the following article regarding a burglary prevention event in Naperville:

[NAPERVILLE POLICE ENCOURAGE RESIDENTS TO ATTEND BURGLARY PREVENTION FORUMS SET FOR MARCH 26](#)

We would love to assist in any way we can. Here are our initial thoughts:

- Please feel free to use the attached PDFs to print some handouts for the event. Kelley: we added a note at the bottom saying the Neighbors app does not require a Ring device. I've also attached a social media asset for a post.

- Please reach out to Morgan Culbertson (cc'd) in case you have any media or press inquiries following the event.

- Please reference the Key Talking Points document in the dropbox link we sent over if you have an opportunity to talk about the Neighbors app at the event.

- If you're doing a camera giveaway at the event, you could take a picture of the winner and make a social media post. Include your Neighbors download link and text to download code to encourage the community to download Neighbors.

Please reach out to me, Kyle and Morgan with any questions.

Have a great weekend!

--

Sami Tahari

Partner Success Manager

1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Neighbors Portal Resource Center

Ring Partners with LAPD to Reduce Crime in Wilshire Park

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

--

Sami Tahari
Partner Success Manager



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Santa Monica, CA 90404

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[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Comments in Ring
Date: Tuesday, March 26, 2019 2:33:28 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Currently you will not receive a notification when someone comments on your response. Your best tactic is to have someone monitor the post periodically for updates. However, a notification feature of Portal would be very useful for agencies. When any feature is rolling out our team will send you an email.

Hope all's well!

Best,

Sami

On Tue, Mar 26, 2019 at 12:22 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Sami,

If we respond to a video posting in the portal, will we receive notifications is someone responds to our response?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari
Partner Success Manager



1523 26th St
Santa Monica, CA 90404

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Cell: (510) 295 9831

Questions about Portal? Visit the [Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#); [Kyle Demmin](#)
Subject: Re: Comments in Ring
Date: Tuesday, March 26, 2019 4:35:58 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

+ Kyle Demmin

Yes, and apologies for the delayed response!

Let's say an incident happens and a Ring camera may have captured the incident. Can Ring tell Naperville PD if a video exists (a simple yes/no) without submitting a search warrant?

No, we cannot provide any information without a search warrant or court order.

Can Ring provide a live app count or heatmap of app users?

We cannot provide a heatmap of users, but if you'd like an updated app count for the Naperville PD jurisdiction I can provide that number for you on a per request basis.

Can Ring combine the video request and alert post into one step?

Currently they are two separate steps. There have been instances where agencies do not wish to post an alert in conjunction with a video request. One example was a highly-publicized armed robbery in which the victim shared videos of the incident to the Neighbors app to warn neighbors and help the community. The local Sheriff's Office submitted a video request for that area but did not post an alert because the incident was so widely shared on the app.

Specific info required for a subpoena

I have requested that information and will share it to you as soon as possible.

Ring sponsorship opportunity

The Neighbors team cannot sponsor individual agencies (although light blue/orange uniforms would look awesome), but we can spread the word about our partnership through events (community, neighborhood watch) and media (television, social media).

If we've forgotten anything else please let us know!

Best,

Sami & Kyle

On Tue, Mar 26, 2019 at 1:03 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Thanks. Any response on the questions we provided at our onboarding. I am especially interested if there was any interest on Ring's end about that sponsorship possibility.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Sami Tahari [mailto:sami.tahari@ring.com]

Sent: Tuesday, March 26, 2019 2:32 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Comments in Ring

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hope all's well!

Best,

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Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari

Partner Success Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Questions about Portal? Visit the [Neighbors Portal Resource Center](#)

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[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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Sami Tahari
Partner Success Manager



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Santa Monica, CA 90404

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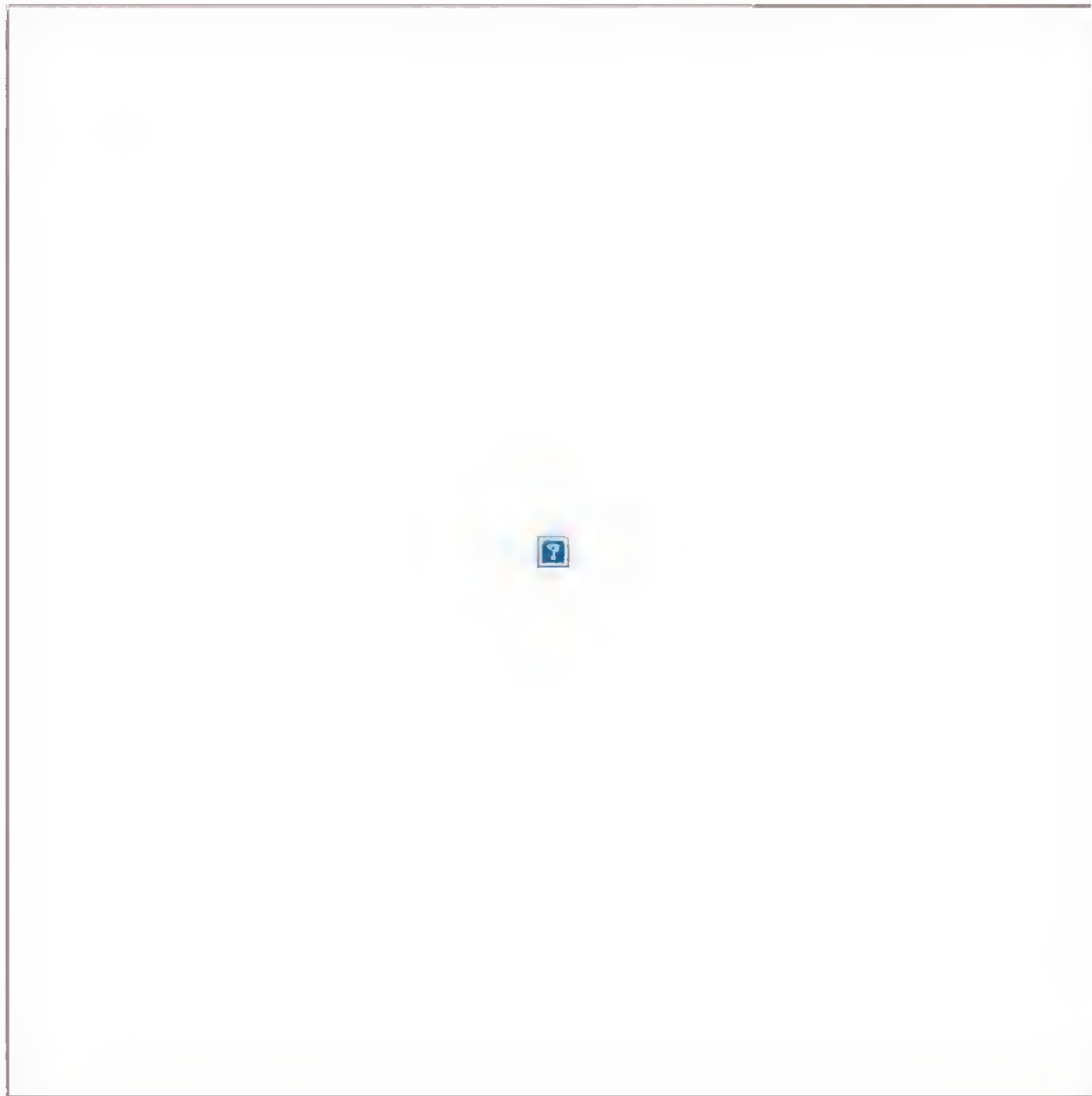
[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Ring Neighbors Portal Team](#)
To: [Arres, Jason](#)
Subject: Re: Donated Ring Devices
Date: Wednesday, June 5, 2019 1:42:21 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Hi,

Hope this finds you well! Reaching out from the Neighbors team at Ring to you and a few other key partner agencies in hopes of better understanding what community programs you might have pending or currently active where the

Neighbors app, donated Ring devices or some other related component of our partnership are involved.

We've seen a lot of great community safety programs from our law enforcement partners and support your commitment to connecting with residents using new and innovative means that serve to open up and broaden the conversation. We want to see what this looks like for your agency and others to help paint a broader picture among our partners, provide any additional support needed and ensure we're aligned on Ring user privacy and protection standards as they relate to these different programs.

Specifically, that Ring users and residents are not required to purchase a recording service or otherwise compelled to take action, share footage and information as a condition to receiving a donated device or otherwise participating in programs led by Ring or our community partners.

Your agency's Partner Success Manager (aka primary Ring team contact) will be sure to follow-up with you directly in the next day or so to discuss further. In the meantime, feel free to email sami@ring.com with any urgent questions, concerns or requests and your PSM will be on-hand to respond and assist.

We look forward to learning more about what programs you're currently running or have planned, as well as any insights and best practices you wish to share from the process. We'll be ready to support and advise on any program updates needed to ensure key parameters are upheld and that partner-driven programs are ultimately as successful as possible.

Lastly, if you're not currently running any programs or public-facing campaigns related to Ring devices or the Neighbors app, nor do you plan to, simply email sami@ring.com and let us know. Thank you in advance.

Best,

The Ring Neighbors Portal Team

Please direct your reply to sami@ring.com



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Our mailing address is:
1523 26th Street
Santa Monica, CA 90404

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#).

From: [Kaleigh Bueckert-Orme](#)
To: [Munch, Kelley](#)
Cc: [Morgan Culbertson](#); [Media](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Monday, April 1, 2019 5:42:13 PM

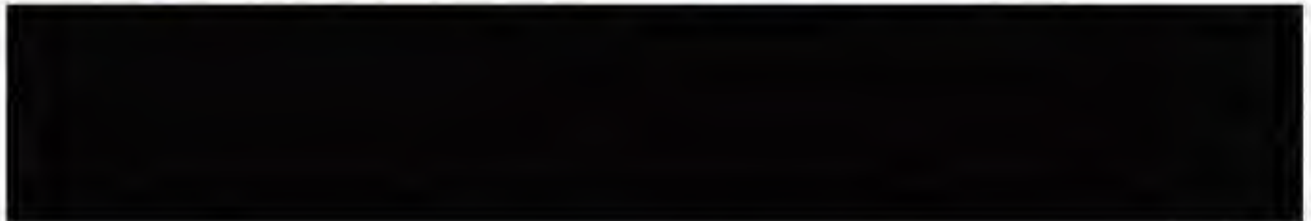
CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Thank you, Kelley! Let me know if you need anything else.

Best,
Kaleigh

On Mon, Apr 1, 2019 at 2:25 PM Munch, Kelley <MunchK@naperville.il.us> wrote:



It is getting a little late to put this release out today, so I will plan on releasing it tomorrow morning.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Kaleigh Bueckert-Orme [<mailto:kaleigh.bueckertorme@ring.com>]
Sent: Monday, April 1, 2019 1:57 PM
To: Munch, Kelley <MunchK@naperville.il.us>
Cc: Morgan Culbertson <Morgan@ring.com>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Kelley,



Let me know if you have any additional questions!

Thanks!

Kaleigh

On Mon, Apr 1, 2019 at 11:43 AM Munch, Kelley <MunchK@naperville.il.us> wrote:



[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Kaleigh Bueckert-Orme [mailto:kaleigh.bueckertorme@ring.com]
Sent: Friday, March 29, 2019 4:42 PM
To: Morgan Culbertson <Morgan@ring.com>
Cc: Munch, Kelley <MunchK@naperville.il.us>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Kelley,



Pending those are ok by you, just let us know when you plan to distribute the final release and we're good to go!

Let us know if you have any questions or need anything else.

Thanks!

Kaleigh

On Thu, Mar 28, 2019 at 2:02 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

Appreciate your patience Kelley and will work to have reviewed and back your way as soon as possible! Targeting EOD (PST) today.

Thank you!

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: [Neighbors' app helps curb community crime](#)

On Thu, Mar 28, 2019 at 12:19 PM Munch, Kelley <MunchK@naperville.il.us> wrote:

Hi, Morgan.



Best,

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Munch, Kelley
Sent: Tuesday, March 26, 2019 3:04 PM
To: 'morgan.culbertson@ring.com' <morgan.culbertson@ring.com>
Subject: Draft Press Release - Naperville Police Department

Morgan,



Thank you for your feedback and for all of the resources you have provided to assist in the marketing of this new tool. I look forward to hearing back from you.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

--

Kaleigh Bueckert-Orme, PR Coordinator



kaleigh@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

--

Kaleigh Bueckert-Orme, PR Coordinator



kaleigh@ring.com

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kaleigh@ring.com

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From: [Kaleigh Bueckert-Orme](#)
To: [Munch, Kelley](#)
Cc: [Morgan Culbertson](#); [Media](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Monday, April 1, 2019 1:57:39 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Kelley,



Let me know if you have any additional questions!

Thanks!
Kaleigh

On Mon, Apr 1, 2019 at 11:43 AM Munch, Kelley <MunchK@naperville.il.us> wrote:



[Kelley Munch](#)

Communications Specialist

City of Naperville

F 630.305.5307

From: Kaleigh Bueckert-Orme [mailto:kaleigh.bueckertorme@ring.com]
Sent: Friday, March 29, 2019 4:42 PM
To: Morgan Culbertson <Morgan@ring.com>
Cc: Munch, Kelley <MunchK@naperville.il.us>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

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Hi Kelley,

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Let us know if you have any questions or need anything else.

Thanks!

Kaleigh

On Thu, Mar 28, 2019 at 2:02 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

| Appreciate your patience Kelley and will work to have reviewed and back your way as

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Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

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Hi, Morgan.



Best,

[Kelley Munch](#)

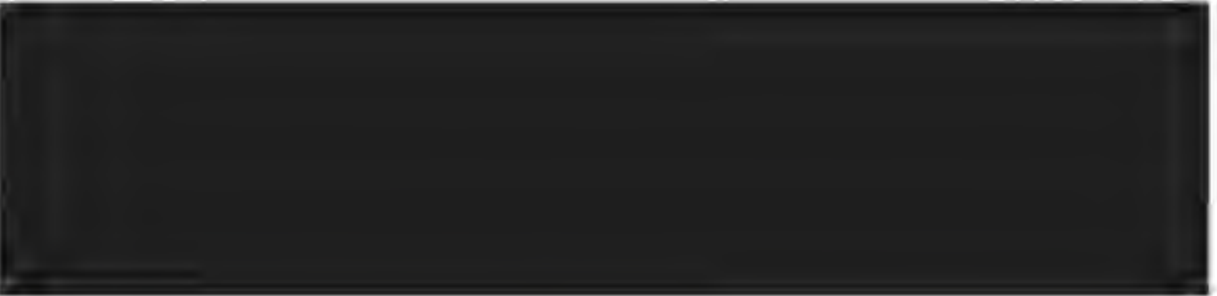
Communications Specialist

City of Naperville

P. 630.305.5307

From: Munch, Kelley
Sent: Tuesday, March 26, 2019 3:04 PM
To: 'morgan.culbertson@ring.com' <morgan.culbertson@ring.com>
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[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

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Kaleigh Bueckert-Orme, PR Coordinator



kaleigh@ring.com

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Kaleigh Bueckert-Orme, PR Coordinator



kaleigh@ring.com

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From: [Kaleigh Bueckert-Orme](#)
To: [Morgan Culbertson](#)
Cc: [Munch, Kelley; Media](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Friday, March 29, 2019 4:42:46 PM
Attachments: [DRAFT RELEASE Naperville PD \(IL\) Joins Neighbors by Ring RING EDITS.docx](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Kelley,

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Pending those are ok by you, just let us know when you plan to distribute the final release and we're good to go!

Let us know if you have any questions or need anything else.

Thanks!

Kaleigh

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Appreciate your patience Kelley and will work to have reviewed and back your way as soon as possible! Targeting EOD (PST) today.

Thank you!

Morgan Culbertson, Public Relations Coordinator - Neighbors
Morgan@ring.com
m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: [Neighbors' app helps curb community crime](#)

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Hi, Morgan.

I'm just checking in on the status of our press release. We were hoping to get it out earlier

this week, but I understand that it needs to go through the correct channels for approval. Please let me know when we might be able to expect a go/no go from Ring.

Best,

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Munch, Kelley

Sent: Tuesday, March 26, 2019 3:04 PM

To: 'morgan.culbertson@ring.com' <morgan.culbertson@ring.com>

Subject: Draft Press Release - Naperville Police Department

Morgan,



Thank you for your feedback and for all of the resources you have provided to assist in the marketing of this new tool. I look forward to hearing back from you.

[Kelley Munch](#)

Communications Specialist

City of Naperville

19-25, 26, 55, 58, 77

Kaleigh Bueckert-Orme, PR Coordinator



kaleigh@ring.com

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From: [Morgan Culbertson](#)
To: [Munch, Kelley](#)
Cc: [Media](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Thursday, March 28, 2019 4:02:17 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Appreciate your patience Kelley and will work to have reviewed and back your way as soon as possible! Targeting EOD (PST) today.

Thank you!

Morgan Culbertson, Public Relations Coordinator - Neighbors
Morgan@ring.com
m: 805.822.9694

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P. 630.305.5307

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[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Cc: [Munch, Kelley](#); [Morgan Culbertson](#); [Media](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Tuesday, March 26, 2019 5:20:23 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

It's sent.

On Tue, Mar 26, 2019 at 3:12 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Yes, please send the alert as soon as possible.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Munch, Kelley
Sent: Tuesday, March 26, 2019 4:37 PM
To: Sami Tahari <sami.tahari@ring.com>; Morgan Culbertson <Morgan@ring.com>
Cc: Media <media@ring.com>; Arres, Jason <ArresJ@naperville.il.us>
Subject: RE: Draft Press Release - Naperville Police Department

I'm CC'ing Deputy Chief Arres on this reply. I thought you already did the in-app notification ... my understanding was that it was going to go out on Monday?!?

If that hasn't happened, I believe we are ready for that to go out, although I defer to Deputy Chief Arres on that final decision.

Kelley Munch

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [<mailto:sami.tahari@ring.com>]
Sent: Tuesday, March 26, 2019 4:22 PM
To: Morgan Culbertson <Morgan@ring.com>
Cc: Munch, Kelley <MunchK@naperville.il.us>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Kelley,

I'd like to send the in-app alert to the Naperville community the day before your announcement goes live so that Naperville PD can immediately engage on Portal. Is that alright?

Best,

Sami

On Tue, Mar 26, 2019 at 1:13 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

Thank you Kelley!

Adding Sami for visibility and rest of media team here so we can be sure to review and send back updated draft with our edits in the next day or so.

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

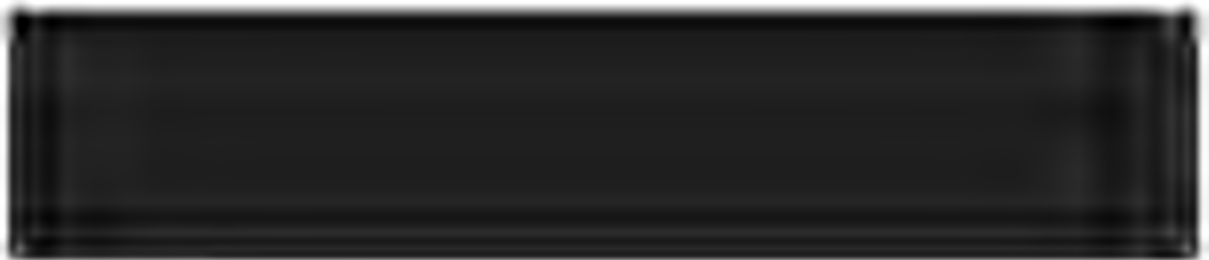
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FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: [Neighbors' app helps curb community crime](#)

On Tue, Mar 26, 2019 at 1:03 PM Munch, Kelley <MunchK@naperville.il.us> wrote:

Morgan,



Thank you for your feedback and for all of the resources you have provided to assist in the marketing of this new tool. I look forward to hearing back from you.

~~Kelley Munch~~

Communications Specialist

City of Naperville

P. 630.305.5307

--

Sami Tahari

Partner Success Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

Questions about Portal? Visit the [Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

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[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Cc: [Munch, Kelley](#); [Morgan Culbertson](#); [Media](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Tuesday, March 26, 2019 5:20:22 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

It's sent.

On Tue, Mar 26, 2019 at 3:12 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Yes, please send the alert as soon as possible.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Munch, Kelley
Sent: Tuesday, March 26, 2019 4:37 PM
To: Sami Tahari <sami.tahari@ring.com>; Morgan Culbertson <Morgan@ring.com>
Cc: Media <media@ring.com>; Arres, Jason <ArresJ@naperville.il.us>
Subject: RE: Draft Press Release - Naperville Police Department

I'm CC'ing Deputy Chief Arres on this reply. I thought you already did the in-app notification ... my understanding was that it was going to go out on Monday?!?

If that hasn't happened, I believe we are ready for that to go out, although I defer to Deputy Chief Arres on that final decision.

Kelley Munch

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [<mailto:sami.tahari@ring.com>]
Sent: Tuesday, March 26, 2019 4:22 PM
To: Morgan Culbertson <Morgan@ring.com>
Cc: Munch, Kelley <MunchK@naperville.il.us>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Kelley,

I'd like to send the in-app alert to the Naperville community the day before your announcement goes live so that Naperville PD can immediately engage on Portal. Is that alright?

Best,

Sami

On Tue, Mar 26, 2019 at 1:13 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

Thank you Kelley!

Adding Sami for visibility and rest of media team here so we can be sure to review and send back updated draft with our edits in the next day or so.

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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~~Kelley Munch~~

Communications Specialist

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P. 630.305.5307

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Sami Tahari

Partner Success Manager



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Santa Monica, CA 90404

sami@ring.com

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Sami Tahari
Partner Success Manager



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Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

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[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Munch, Kelley](#)
Cc: [Morgan Culbertson](#); [Media](#); [Arres, Jason](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Tuesday, March 26, 2019 4:45:50 PM

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Yes! Apologies I do see that note. We'll push the alert now

On Tue, Mar 26, 2019 at 2:36 PM Munch, Kelley <MunchK@naperville.il.us> wrote:

I'm CC'ing Deputy Chief Arres on this reply. I thought you already did the in-app notification ... my understanding was that it was going to go out on Monday?!?

If that hasn't happened, I believe we are ready for that to go out, although I defer to Deputy Chief Arres on that final decision.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [<mailto:sami.tahari@ring.com>]
Sent: Tuesday, March 26, 2019 4:22 PM
To: Morgan Culbertson <Morgan@ring.com>
Cc: Munch, Kelley <MunchK@naperville.il.us>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

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Best,

Sami

On Tue, Mar 26, 2019 at 1:13 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

Thank you Kelley!

Adding Sami for visibility and rest of media team here so we can be sure to review and send back updated draft with our edits in the next day or so.

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: ['Neighbors' app helps curb community crime](#)

On Tue, Mar 26, 2019 at 1:03 PM Munch, Kelley <MunchK@naperville.il.us> wrote:

Morgan,



[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

--

Sami Tahari

Partner Success Manager

1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

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Sami Tahari
Partner Success Manager



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Cell: (510) 295 9831

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From: [Sami Tahari](#)
To: [Munch, Kelley](#)
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Subject: Re: Draft Press Release - Naperville Police Department
Date: Tuesday, March 26, 2019 4:45:50 PM

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[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [<mailto:sami.tahari@ring.com>]
Sent: Tuesday, March 26, 2019 4:22 PM
To: Morgan Culbertson <Morgan@ring.com>
Cc: Munch, Kelley <MunchK@naperville.il.us>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

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Hi Kelley,

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Best,

Sami

On Tue, Mar 26, 2019 at 1:13 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

Thank you Kelley!

Adding Sami for visibility and rest of media team here so we can be sure to review and send back updated draft with our edits in the next day or so.

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: [Neighbors' app helps curb community crime](#)

On Tue, Mar 26, 2019 at 1:03 PM Munch, Kelley <MunchK@naperville.il.us> wrote:

Morgan,



Thank you for your feedback and for all of the resources you have provided to assist in the marketing of this new tool. I look forward to hearing back from you.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

--

Sami Tahari

Partner Success Manager

1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

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Partner Success Manager



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[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Morgan Culbertson](#)
Cc: [Munch, Kelley; Media](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Tuesday, March 26, 2019 4:23:19 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Kelley,

I'd like to send the in-app alert to the Naperville community the day before your announcement goes live so that Naperville PD can immediately engage on Portal. Is that alright?

Best,

Sami

On Tue, Mar 26, 2019 at 1:13 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:
Thank you Kelley!

Adding Sami for visibility and rest of media team here so we can be sure to review and send back updated draft with our edits in the next day or so.

Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors
Morgan@ring.com
m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: [Neighbors' app helps curb community crime](#)

On Tue, Mar 26, 2019 at 1:03 PM Munch, Kelley <MunchK@naperville.il.us> wrote:

Morgan,



[REDACTED]

Thank you for your feedback and for all of the resources you have provided to assist in the marketing of this new tool. I look forward to hearing back from you.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

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Sami Tahari
Partner Success Manager



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Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

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[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Morgan Culbertson](#)
To: [Munch, Kelley](#)
Cc: [Media; Sami Tahan](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Tuesday, March 26, 2019 3:13:59 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Thank you Kelley!

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Best,

Morgan

Morgan Culbertson, Public Relations Coordinator - Neighbors
Morgan@ring.com
m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)
FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)
KENS5: [Neighbors' app helps curb community crime](#)

On Tue, Mar 26, 2019 at 1:03 PM Munch, Kelley <MunchK@naperville.il.us> wrote:

Morgan,



Thank you for your feedback and for all of the resources you have provided to assist in the marketing of this new tool. I look forward to hearing back from you.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: [Kaleigh Bueckert-Orme](#)
To: [Munch, Kelley](#)
Cc: [Morgan Culbertson](#); [Media](#)
Subject: Re: Draft Press Release - Naperville Police Department
Date: Tuesday, April 2, 2019 11:37:32 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Kelley,

Looks great - thanks so much!

Best,
Kaleigh

On Tue, Apr 2, 2019 at 6:31 AM Munch, Kelley <MunchK@naperville.il.us> wrote:

Here is the final release, Kaleigh. It will be going out this morning.

Thanks for all your assistance!

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Kaleigh Bueckert-Orme [<mailto:kaleigh.bueckertorme@ring.com>]
Sent: Monday, April 1, 2019 5:42 PM
To: Munch, Kelley <MunchK@naperville.il.us>
Cc: Morgan Culbertson <Morgan@ring.com>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Thank you, Kelley! Let me know if you need anything else.

Best,

Kaleigh

On Mon, Apr 1, 2019 at 2:25 PM Munch, Kelley <MunchK@naperville.il.us> wrote:



It is getting a little late to put this release out today, so I will plan on releasing it tomorrow morning.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Kaleigh Bueckert-Orme [mailto:kaleigh.bueckertorme@ring.com]
Sent: Monday, April 1, 2019 1:57 PM
To: Munch, Kelley <MunchK@naperville.il.us>
Cc: Morgan Culbertson <Morgan@ring.com>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Kelley,



Let me know if you have any additional questions!

Thanks!

Kaleigh

On Mon, Apr 1, 2019 at 11:43 AM Munch, Kelley <MunchK@naperville.il.us> wrote:



[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Kaleigh Bueckert-Orme [mailto:kaleigh.bueckertorme@ring.com]
Sent: Friday, March 29, 2019 4:42 PM
To: Morgan Culbertson <Morgan@ring.com>
Cc: Munch, Kelley <MunchK@naperville.il.us>; Media <media@ring.com>
Subject: Re: Draft Press Release - Naperville Police Department

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Kelley,

Apologies on the delay here. Draft release attached with a few minor edits on our end shown in tracked changes.

Pending those are ok by you, just let us know when you plan to distribute the final release and we're good to go!

Let us know if you have any questions or need anything else.

Thanks!

Kaleigh

On Thu, Mar 28, 2019 at 2:02 PM Morgan Culbertson <morgan.culbertson@ring.com> wrote:

Appreciate your patience Kelley and will work to have reviewed and back your way as soon as possible! Targeting EOD (PST) today.

Thank you!

Morgan Culbertson, Public Relations Coordinator - Neighbors

Morgan@ring.com

m: 805.822.9694

CBS Miami: [New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

FOX 11: [Green Bay Police partners with new app for "digital neighborhood watch"](#)

KENS5: [Neighbors' app helps curb community crime](#)

On Thu, Mar 28, 2019 at 12:19 PM Munch, Kelley <MunchK@naperville.il.us> wrote:

Hi, Morgan.



Best,

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Munch, Kelley
Sent: Tuesday, March 26, 2019 3:04 PM
To: 'morgan.culbertson@ring.com' <morgan.culbertson@ring.com>
Subject: Draft Press Release - Naperville Police Department

Morgan,



Thank you for your feedback and for all of the resources you have provided to assist in the marketing of this new tool. I look forward to hearing back from you.

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

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Kaleigh Bueckert-Orme, PR Coordinator

[Redacted]

kaleigh@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

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Kaleigh Bueckert-Orme, PR Coordinator

[Redacted]

kaleigh@ring.com

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kaleigh@ring.com

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Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: [Phillip Dienstag](#)
To: [Arres, Jason](#)
Subject: Re: FORM MOU - Naperville PD
Date: Monday, November 26, 2018 4:56:55 PM
Attachments: [image002.png](#)

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

I'll call you at 3:30p CST.

On Mon, Nov 26, 2018 at 2:55 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

What time Phil? I am open, as of right now, from 2p-4p CST.

Jason Arres

Deputy Chief | Naperville Police Department

[City of Naperville](#) | [1350 Aurora Avenue](#) | [Naperville, IL 60540](#)

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Phillip Dienstag [<mailto:pdienstag@ring.com>]

Sent: Monday, November 26, 2018 2:28 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: FORM MOU - Naperville PD

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Adeline, thank you for the introduction (moved to bcc).

Deputy Chief Arres, it's great to meet you by way of email. Do you have a few minutes to speak on the phone tomorrow afternoon? I would like to go over your MOU and talk about the Ring Platform/ Neighbors Portal.

Best,

Phil Dienstag

Ring logo



[1523 26th St](#)

[Santa Monica, CA 90404](#)

203-610-1178

phil@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

On Mon, Nov 26, 2018 at 11:40 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Sounds good. Thanks.

Jason Arres

Deputy Chief | Naperville Police Department

[City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540](#)

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]
Sent: Monday, November 26, 2018 1:01 PM
To: Arres, Jason <ArresJ@naperville.il.us>
Cc: Phillip Dienstag <pdienstag@ring.com>
Subject: Re: FORM MOU - Naperville PD

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Hi Jason,

Apologies for the delay here--hope you had a great Thanksgiving break!

I'm copying my colleague Phil who will ensure this gets processed by legal for you with a countersignature and then work with you get things in motion for an onboarding.

He'll be your point of contact moving forward as I'm currently on the road with onboardings so he'll be reaching out shortly to connect so you guys can get the ball rolling for setting up an onboarding.

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

New Technology-Based Security System Replacing Neighborhood Crime Watch

On Wed, Nov 21, 2018 at 11:28 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Attached is the signed MOU. Looking forward to working with Ring. What are the next steps?

Happy thanksgiving!

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Monday, November 19, 2018 11:27 AM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Fwd: FORM MOU - Naperville PD

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Jason,

Good timing, as I just heard back from legal yesterday. See below/attached for their response. The only thing outstanding is that we have not yet worked out an internal process for providing notifications of updates--we are meeting on Wednesday on this so I'll keep you posted on that.

Adeline

Adeline Guyenne

[1523 26th St](#)

[Santa Monica, CA 90404](#)

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

----- Forwarded message -----

From: <ana.pratt@ring.com>

Date: Sun, Nov 18, 2018 at 1:57 PM

Subject: Re: FORM MOU - Naperville PD

To: Adeline Guyenne <adeline.guyenne@ring.com>
Cc: <legal@ring.com>, August Cziment <a@ring.com>, Raymond Pollum
<raymond.pollum@ring.com>

Hi Adeline,

We are aware of the comment under the confidentiality section.

As for the change in the Privacy and Terms, please confirm with Ray if your team is okay providing notifications of updates. If so, then we are okay to sign. I've attached a clean version with the revision to the terms section included.

On Oct 24, 2018, at 12:05 PM, Adeline Guyenne
<adeline.guyenne@ring.com> wrote:

Hi Team,

Please see the attached for proposed MOU changes from Naperville PD.

Best,

Adeline

Adeline Guyenne

[1523 26th St](#)

[Santa Monica, CA 90404](#)

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

----- Forwarded message -----

From: **Arres, Jason** <ArresJ@naperville.il.us>

Date: Tue, Oct 23, 2018 at 4:23 PM

Subject: FORM MOU - Naperville PD

To: Adeline Guyenne <adeline.guyenne@ring.com>

One proposed change to the privacy piece and just an fyi regarding confidentiality. We are ready to sign up when we hear back.

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

[City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540](#)

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

<FORM MOU - Naperville PD.docx>

--

Phil Dienstag

Ring logo



1523 26th St
Santa Monica, CA 90404
203-610-1178
phil@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: [Phillip Dienstag](#)
To: [Arres, Jason](#)
Subject: Re: FORM MOU - Naperville PD
Date: Monday, November 26, 2018 2:28:26 PM
Attachments: [image002.png](#)

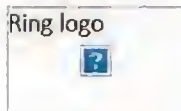
CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Adeline, thank you for the introduction (moved to bcc).

Deputy Chief Arres, it's great to meet you by way of email. Do you have a few minutes to speak on the phone tomorrow afternoon? I would like to go over your MOU and talk about the Ring Platform/ Neighbors Portal.

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On Mon, Nov 26, 2018 at 11:40 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Sounds good. Thanks.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]
Sent: Monday, November 26, 2018 1:01 PM
To: Arres, Jason <Arres.J@naperville.il.us>
Cc: Phillip Dienstag <pdienstag@ring.com>
Subject: Re: FORM MOU - Naperville PD

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Jason,

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I'm copying my colleague Phil who will ensure this gets processed by legal for you with a countersignature and then work with you get things in motion for an onboarding.

He'll be your point of contact moving forward as I'm currently on the road with onboardings so he'll be reaching out shortly to connect so you guys can get the ball rolling for setting up an onboarding.

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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Happy thanksgiving!

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Monday, November 19, 2018 11:27 AM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Fwd: FORM MOU - Naperville PD

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Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

----- Forwarded message -----

From: <ana.pratt@ring.com>

Date: Sun, Nov 18, 2018 at 1:57 PM

Subject: Re: FORM MOU - Naperville PD

To: Adeline Guyenne <adeline.guyenne@ring.com>

Cc: <legal@ring.com>, August Cziment <a@ring.com>, Raymond Pollum <raymond.pollum@ring.com>

Hi Adeline,

We are aware of the comment under the confidentiality section.

As for the change in the Privacy and Terms, please confirm with Ray if your team is okay providing notifications of updates. If so, then we are okay to sign. I've attached a clean version with the revision to the terms section included.

On Oct 24, 2018, at 12:05 PM, Adeline Guyenne
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Best,

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adeline@ring.com

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(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

<FORM MOU - Naperville PD.docx>

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Cc: [Phillip Dienstag](#)
Subject: Re: FORM MOU - Naperville PD
Date: Monday, November 26, 2018 1:01:00 PM
Attachments: [0333_001.pdf](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Subject: Fwd: FORM MOU - Naperville PD

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Adeline

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To: Adeline Guyenne <adeline.guyenne@ring.com>

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(630) 305-6224 | arnesj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

<FORM MOU - Naperville PD.docx>

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Re: FORM MOU - Naperville PD
Date: Wednesday, October 31, 2018 5:31:15 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Haven't forgotten about you! Waiting to hear back from our legal--stay tuned and I appreciate your patience!

Best,
Adeline

Adeline Guyenne



1523 26th St
Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

On Mon, Oct 29, 2018 at 6:17 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Any progress? We will be signing up once we hear back.

Thanks,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]
Sent: Wednesday, October 24, 2018 2:09 PM
To: Arres, Jason <Arres.J@naperville.il.us>
Subject: Re: FORM MOU - Naperville PD

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Thank you! I've forwarded this to our legal team and will be in touch.

Best,

Adeline

Adeline Guyenne



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adeline@ring.com

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Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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Thank you,

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Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Re: FORM MOU - Naperville PD
Date: Wednesday, October 24, 2018 2:08:30 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: [Phillip Dienstag](#)
To: [Arres, Jason](#)
Subject: Re: FORM MOU - Naperville PD
Date: Thursday, November 29, 2018 12:06:25 PM
Attachments: [image002.png](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Jason, are you free for a call?

Phillip Dienstag

Ring logo



1523 26th St
Santa Monica, CA 90404
203-610-1178
phil@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
LA Times: [Ring modernized the doorbell, then went to war against crime](#)
USA Today: [Police say crime drops with video doorbell](#)

On Mon, Nov 26, 2018 at 2:56 PM Phillip Dienstag <pdienstag@ring.com> wrote:
I'll call you at 3:30p CST.

On Mon, Nov 26, 2018 at 2:55 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

What time Phil? I am open, as of right now, from 2p-4p CST.

Jason Arres

Deputy Chief | Naperville Police Department

[City of Naperville](#) | [1350 Aurora Avenue](#) | [Naperville, IL 60540](#)

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Phillip Dienstag [mailto:pdienstag@ring.com]
Sent: Monday, November 26, 2018 2:28 PM
To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: FORM MOU - Naperville PD

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

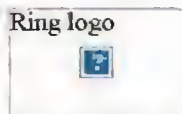
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Best,

Phil Dienstag



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203-610-1178

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Sent: Monday, November 26, 2018 1:01 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Cc: Phillip Dienstag <pdienstag@ring.com>

Subject: Re: FORM MOU - Naperville PD

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[Santa Monica, CA 90404](#)

adeline@ring.com

Desk: (310) 907-9476

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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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Sent: Monday, November 19, 2018 11:27 AM

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[Santa Monica, CA 90404](#)

adeline@ring.com

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Cell: (310) 425-9113

New Technology-Based Security System Replacing Neighborhood Crime Watch

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From: <ana.pratt@ring.com>

Date: Sun, Nov 18, 2018 at 1:57 PM

Subject: Re: FORM MOU - Naperville PD

To: Adeline Guyenne <adeline.guyenne@ring.com>

Cc: <legal@ring.com>, August Cziment <a@ring.com>, Raymond Pollum <raymond.pollum@ring.com>

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From: **Arres, Jason** <ArresJ@naperville.il.us>

Date: Tue, Oct 23, 2018 at 4:23 PM

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To: Adeline Guyenne <adeline.guyenne@ring.com>

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LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: FW: Beat Map
Date: Tuesday, March 5, 2019 7:53:59 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Yes received - in fact all of your beats are done! You can check them out in Portal. I will send you an invite right now.

On Tue, Mar 5, 2019 at 7:47 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

I don't think you confirmed receiving this. Did you?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Pikula, Samantha
Sent: Thursday, February 14, 2019 12:57 PM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: RE: Beat Map

Hi Jason,

I've attached the City Street map with the beats shown in different colors and labeled. Let me know if you'd like to see anything displayed differently and I'd be happy to work on it for you!

Sammie Pikula

Engineering Technician

City of Naperville

From: Cancino, Eva
Sent: Thursday, February 14, 2019 10:41 AM
To: Pikula, Samantha <pikulas@naperville.il.us>; Arres, Jason <ArresJ@naperville.il.us>
Cc: Sheldon, Jason <SheldonJ@naperville.il.us>
Subject: RE: Beat Map

Hi Jason,

Sammie just did an update of the police beat maps and will be able to help you with this.

Eva Cancino

GIS Coordinator

City of Naperville • 400 S. Eagle Street • Naperville, IL 60540

P: (630) 548-1318 • cancinoe@naperville.il.us

From: Arres, Jason <arresj@naperville.il.us>
Sent: Thursday, February 14, 2019 8:30 AM
To: Sheldon, Jason
Subject: Beat Map

Jason,

Do you have a file you can send me that contains the map of the city with police beats overlaid?

Jason Arnes

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arnesj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari
Account Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: FW: Beat Map
Date: Tuesday, March 5, 2019 8:16:25 AM

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

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For now coyotes/bobcats are marked as safety on the Neighbors app. Our users have expressed desire to know when there are sighting due to the safety concern it poses to users and their families.

However lost pets, like dogs and cats, are marked as the category "Lost Pet", and users can toggle seeing those posts on/off.

For Portal, you will only see Crime, Safety, Suspicious and Stranger. No Lost Pets.

On Tue, Mar 5, 2019 at 8:10 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Very nice. Glad you shared. Lots of coyote videos in Naperville. Are those allowed to be posted?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Sami Tahari [mailto:sami.tahari@ring.com]
Sent: Tuesday, March 5, 2019 7:53 AM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: FW: Beat Map

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Engineering Technician

City of Naperville

From: Cancino, Eva
Sent: Thursday, February 14, 2019 10:41 AM
To: Pikula, Samantha <pikulas@naperville.il.us>; Arres, Jason <ArresJ@naperville.il.us>
Cc: Sheldon, Jason <SheldonJ@naperville.il.us>
Subject: RE: Beat Map

Hi Jason,

Sammie just did an update of the police beat maps and will be able to help you with this.

Eva Cancino

GIS Coordinator

City of Naperville • 400 S. Eagle Street • Naperville, IL 60540

P: (630) 548-1318 • cancinoe@naperville.il.us

From: Arres, Jason <arresj@naperville.il.us>
Sent: Thursday, February 14, 2019 8:30 AM
To: Sheldon, Jason
Subject: Beat Map

Jason,

Do you have a file you can send me that contains the map of the city with police beats overlaid?

Jason Arnes

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arnesj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

--

Sami Tahari

Account Manager



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Cell: (510) 295 9831

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[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: Sami Tahari
To: Arres, Jason
Subject: Re: FW: New Crime Alert: Gun Shootings in Northwest Naperville
Date: Friday, May 24, 2019 10:31:00 AM
Attachments: [image001.png](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Chief,

I'm looking into the correct course of action if a resident posts about a shots fired but the description is incorrect. But I see that Kelley commented to clarify the situation.

On Tue, May 21, 2019 at 8:28 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Sami,

The team has the location wrong for this incident. It is the SE corner of Route 59 and 75th St. can we get this updated?

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

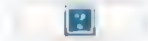
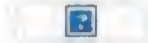
(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Ring Team [<mailto:no-reply@ring.com>]
Sent: Tuesday, May 21, 2019 7:55 AM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: New Crime Alert: Gun Shootings in Northwest Naperville

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.



Gun Shootings in Northwest Naperville

crime

May 21 2019

Naperville police say a suspect is in custody for the Saturday night shooting on May 18th of two men on the city's northwest side in what authorities are saying was not a random act. Police began investigating after officers were called to Edward Hospital about midnight for a report of two men with gunshot wounds. The officers learned the men had agreed to meet another man on the 1200 block of South Route 59 in Naperville. During the meeting, police said, the man shot. Both victims remained hospitalized Monday with injuries that were not life-threatening, according to police. Anyone with information about the shooting should call the Naperville police.

VIEW ALERT

ALERT

VIEW



Email intended for amy@naperville.il.us

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--

Sami Tahari

Partner Success Manager

sami@ring.com

ring-logo2x



1523 26th St.
Santa Monica, CA 90404

www.ring.com



[Download the Neighbors App.](#)

Join the new neighborhood watch

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: FW: New Crime Alert: Gun Shootings in Northwest Naperville
Date: Friday, May 24, 2019 10:49:19 AM
Attachments: [image001.png](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

We can't issue corrections on posts since we don't have all of the facts. Our agency partners have a much better understanding of the facts surrounding any given situation within their jurisdiction. Their involvement is very important in that respect because it's not just about improving community relations, or utilizing the investigative tools, it's about stepping in and correcting misinformation that could be harmful, misleading, or unnecessarily stoking up fear within the community.

On Fri, May 24, 2019 at 10:30 AM Sami Tahari <sami.tahari@ring.com> wrote:
Hi Chief,

I'm looking into the correct course of action if a resident posts about a shots fired but the description is incorrect. But I see that Kelley commented to clarify the situation.

On Tue, May 21, 2019 at 8:28 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Sami,

The team has the location wrong for this incident. It is the SE corner of Route 59 and 75th St. can we get this updated?

Thank you.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Ring Team [<mailto:no-reply@ring.com>]
Sent: Tuesday, May 21, 2019 7:55 AM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: New Crime Alert: Gun Shootings in Northwest Naperville

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Gun Shootings in Northwest Naperville

crime

May 21 2019

Naperville police say a suspect is in custody for the Saturday night shooting on May 18th of two men on the city's northwest side in what authorities are saying was not a random act. Police began investigating after officers were called to Edward Hospital about midnight for a report of two men with gunshot wounds. The officers learned the men had agreed to meet another man on the 1200 block of South Route 59 in Naperville. During the meeting, police said, the man shot. Both victims remained hospitalized Monday with injuries that were not life-threatening, according to police. Anyone with information about the shooting should call the Naperville police.

[VIEW ALERT](#)

[ALERT](#)

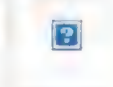
[VIEW](#)



--
Sami Tahari

Partner Success Manager
sami@ring.com

ring-logo2x



1523 26th St.
Santa Monica, CA 90404
www.ring.com



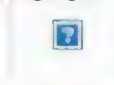
[Download the Neighbors App.](#)
Join the new neighborhood watch.

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

--
Sami Tahari

Partner Success Manager
sami@ring.com

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[Download the Neighbors App.](#)
Join the new neighborhood watch.

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Good Youtube Video
Date: Thursday, February 14, 2019 4:21:47 PM

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

No problem, I'll update the calendar invitation

On Thu, Feb 14, 2019 at 2:10 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Thanks Sami. I will have you all of the contact info early next week. Did you see my idea about starting the 2nd session at 12, can you accomodate that?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Sami Tahari [<mailto:sami.tahari@ring.com>]

Sent: Thursday, February 14, 2019 3:36 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Good Youtube Video

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Chief Arres,

That's a fantastic idea. We do not host this video on YouTube, but you can click this link and play the video at roll call:

[How Portal connects residents with law enforcement \(video link\)](#)

On February 14, 2019 at 6:36 AM, Arres, Jason <arresj@naperville.il.us> wrote:

Sami,

I want my Commanders to start showing our patrol officers what the Ring Portal we are partnering on is and what it does. Can you provide a link to a good Youtube video that I can have shown in Roll Calls?

Thanks,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari
Account Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Good Youtube Video
Date: Thursday, February 14, 2019 3:36:12 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Chief Arres,

That's a fantastic idea. We do not host this video on YouTube, but you can click this link and play the video at roll call:

[How Portal connects residents with law enforcement \(video link\)](#)

On February 14, 2019 at 6:36 AM, Arres, Jason <arresj@naperville.il.us> wrote:

Sami,

I want my Commanders to start showing our patrol officers what the Ring Portal we are partnering on is and what it does. Can you provide a link to a good Youtube video that I can have shown in Roll Calls?

Thanks,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Good Youtube Video
Date: Thursday, February 14, 2019 7:59:42 PM

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

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YouTube links: <https://www.youtube.com/watch?v=ewQ6jDEbzXU> and <https://www.youtube.com/watch?v=WvKFd35CxpU>

On Thu, Feb 14, 2019 at 2:10 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Thanks Sami. I will have you all of the contact info early next week. Did you see my idea about starting the 2nd session at 12, can you accommodate that?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Sami Tahari [<mailto:sami.tahari@ring.com>]
Sent: Thursday, February 14, 2019 3:36 PM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: Good Youtube Video

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

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Chief Arres,

That's a fantastic idea. We do not host this video on YouTube, but you can click this link and play the video at roll call:

[How Portal connects residents with law enforcement \(video link\)](#)

On February 14, 2019 at 6:36 AM, Arres, Jason <arresj@naperville.il.us> wrote:

Sami,

I want my Commanders to start showing our patrol officers what the Ring Portal we are partnering on is and what it does. Can you provide a link to a good Youtube video that I can have shown in Roll Calls?

Thanks,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari
Account Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Headcount for Onboarding next week
Date: Thursday, March 7, 2019 1:20:51 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Apologies if you already sent it, but I can't find your total headcount for the onboarding next week in my inbox. Please let me know how many to expect so I can print all of the training guides.

Thanks!

Sami

On March 4, 2019 at 6:29 PM, Sami Tahari <sami.tahari@ring.com> wrote:

Good evening,

Do you have a total headcount for the two training sessions next week? I want to ensure we have enough training materials.

Thank you!

Best,

Sami

--

Sami Tahari
Account Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Re: Hello from Ring!
Date: Tuesday, October 16, 2018 1:33:55 AM
Attachments: [image001.png](#)
[image002.png](#)
[image001.png](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Hi Chief,

Just wanted to circle back with you since it's been a couple weeks. Any questions on your end?

Best,
Adeline

Adeline Guyenne



1523 26th St
Santa Monica, CA 90404

adeline@ring.com
Desk: (310) 907-9476
Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

On Tue, Oct 2, 2018 at 2:51 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Awesome, thank you.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]
Sent: Tuesday, October 2, 2018 4:27 PM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sorry, pressed send before I could include a second screenshot--here it is zoomed in closer:

image.png



Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

*****VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9*****

On Tue, Oct 2, 2018 at 2:25 PM Adeline Guyenne <adeline.guyenne@ring.com> wrote:

He didn't get me number but he sent me this screenshot of the raw map:

image.png

Best.

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

*****VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9*****

On Tue, Oct 2, 2018 at 12:46 PM Adeline Guyenne <adeline.guyenne@ring.com> wrote:

Yes I added him to the invite list just in case he decided to come, which probably triggered a confirmation email.

I just ping an engineer for Naperville's numbers--will follow up with that as soon as he gets back to me.

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

*****VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9*****

On Tue, Oct 2, 2018 at 12:33 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Adeline,

Someone from Ring sent the chief an email that he is RSVP'd for the event on Sunday. Can you confirm this for me?

Also, reference the product, can you give me an idea of how many users there are in our community?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyeune [mailto:adeline.guyenne@ring.com]

Sent: Tuesday, October 2, 2018 1:22 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville
(@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of
the sender and know the content is safe.

Hi Jason,

Thanks for connecting with me earlier and apologies for the technical difficulties!

Attached is the MOU I promised you, as well as a flyer for the \$50 off law enforcement discount.

Here's also the video I was talking about earlier and when I mentioned the work our team does to fight crime based on videos submitted to the Neighbors app:

https://youtu.be/-r_X8TMh1vA

Let me know if forgot anything!

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

*****VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9*****

On Tue, Oct 2, 2018 at 10:07 AM Adeline Guyenne <adeline.guyenne@ring.com> wrote:

 [Ring Presentation.pdf](#)

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

*****VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9*****

On Tue, Oct 2, 2018 at 10:02 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Just an fyi, I am on the call.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Tuesday, October 2, 2018 9:55 AM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

I can do that. Will send over an invite shortly!

Best,

Adeline Guyenne

adeline@ring.com

Cell: 310.425.9113

Sent from my iPhone

On Oct 2, 2018, at 6:08 AM, Arres, Jason <ArresJ@naperville.il.us> wrote:

Can you do 12pm CST?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [<mailto:adeline.guyenne@ring.com>]

Sent: Monday, October 1, 2018 5:14 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Does 11am PST/1pm CDT work for you?

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

On Mon, Oct 1, 2018 at 1:09 PM Arres, Jason
<ArresJ@naperville.il.us> wrote:

How does tomorrow look?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Monday, September 24, 2018 12:24 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville
(@naperville.il.us).

DO NOT click links or open attachments unless you confirm the
incoming address of the sender and know the content is safe.

Hi Jason,

I totally dropped the ball last week--when's the next time that works for you?

Do you have the ability to join a Google Hangouts meeting so I can demo the platform to you?

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[Cape Coral PD partners with Ring to crack down on crime](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[Hollywood Police Joins Forces With Neighborhood Watch App](#)

[Tampa Police Credit App For Helping Catch Serial Porch Pirate](#)

On Thu, Sep 20, 2018 at 6:16 AM Arres, Jason
<Arres.I@naperville.il.us> wrote:

| I should clarify, noon CST- 10am PST. My cell is 630-688-

0814.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Wednesday, September 19, 2018 7:29 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Jason,

My apologies on the delayed reply! I've been caught up in a whirlwind of travel for the past couple weeks and am just getting caught up.

To give you some context at a high level, our partnerships with law enforcement essentially consist of us providing them with access to our free police portal, in exchange for ongoing promotion/support of our digital neighborhood watch app, Neighbors. The police portal allows agencies to engage with their community on the Neighbors app, send them alerts in real-time, and request video footage from Ring camera owners

virtually. It operates as both a social media platform and an investigative tool.

If you don't already have the Neighbors app, I highly encourage you to download it from your smartphone [here](#) as it will give you some more context. Below are links to two videos that give a brief overview of both the Neighbors app (for the public) and the Neighbors Portal (for law enforcement) which should give you a better sense of how it all works together.

Neighbors App: https://youtu.be/vvON6j_gZqs

Neighbors Portal: <https://youtu.be/dJS0ChhTGWo>

Are you available some time tomorrow or Friday to hop on the phone and discuss? Happy to elaborate further and answer any questions you might have.

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[Cape Coral PD partners with Ring to crack down on crime](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[Hollywood Police Joins Forces With Neighborhood Watch App](#)

[Tampa Police Credit App For Helping Catch Serial Porch Pirate](#)

On Tue, Sep 11, 2018 at 1:38 PM, Will Thorson
<will.thorson@ring.com> wrote:

Hello Jason,

My apologies for passing you around but our Account Manager, Adeline Guyenne (cc'ed), will be the perfect person to answer your questions about the Neighbors Portal for Law Enforcement. She currently in Louisiana for a conference but she'll reach out as soon as she can.

Thanks,

Will Thorson, Neighborhoods Marketing Rep

[1523 26th St](#)
[Santa Monica, CA 90404](#)

will.thorson@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

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Jason Arres

Deputy Chief | Naperville Police Department

City of [Naperville](#) | [1350 Aurora Avenue](#) |
[Naperville, IL 60540](#)

[\(630\) 305-6224](#) | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Michelle Green
[mailto:mgreen@ring.com]
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To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: Hello from Ring!

Good Afternoon,

Thank you for supporting Ring. I can't wait for you to install your Ring Video Doorbell.

Please contact me with any questions or concerns, and share your Naperville Police Department and community discount codes below.

The \$50 off discount code
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ext 6

Thank you,



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Naperville Police Department
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> Please give me a call when you are available to discuss details.

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Michelle Green, Neighborhoods Marketing
Rep



[1523 26th St](#)

[Santa Monica, CA 90404](#)

mgreen@ring.com

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Preview YouTube video Reducing Crime in
Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

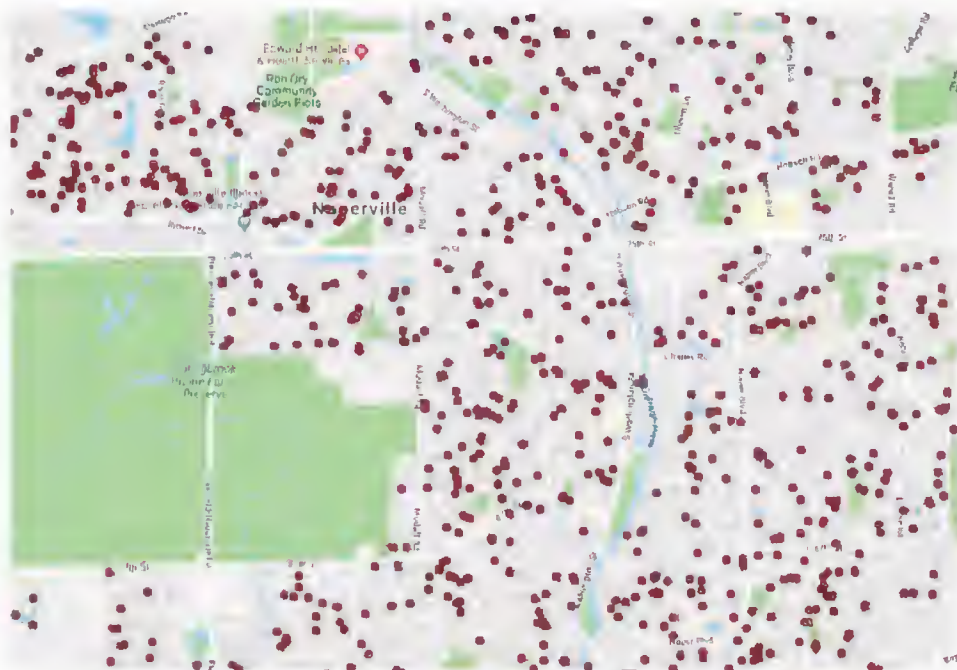
--

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Re: Hello from Ring!
Date: Tuesday, October 2, 2018 4:27:33 PM
Attachments: [image.png](#)
[image.png](#)


CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sorry, pressed send before I could include a second screenshot--here it is zoomed in closer:



Best,
Adeline

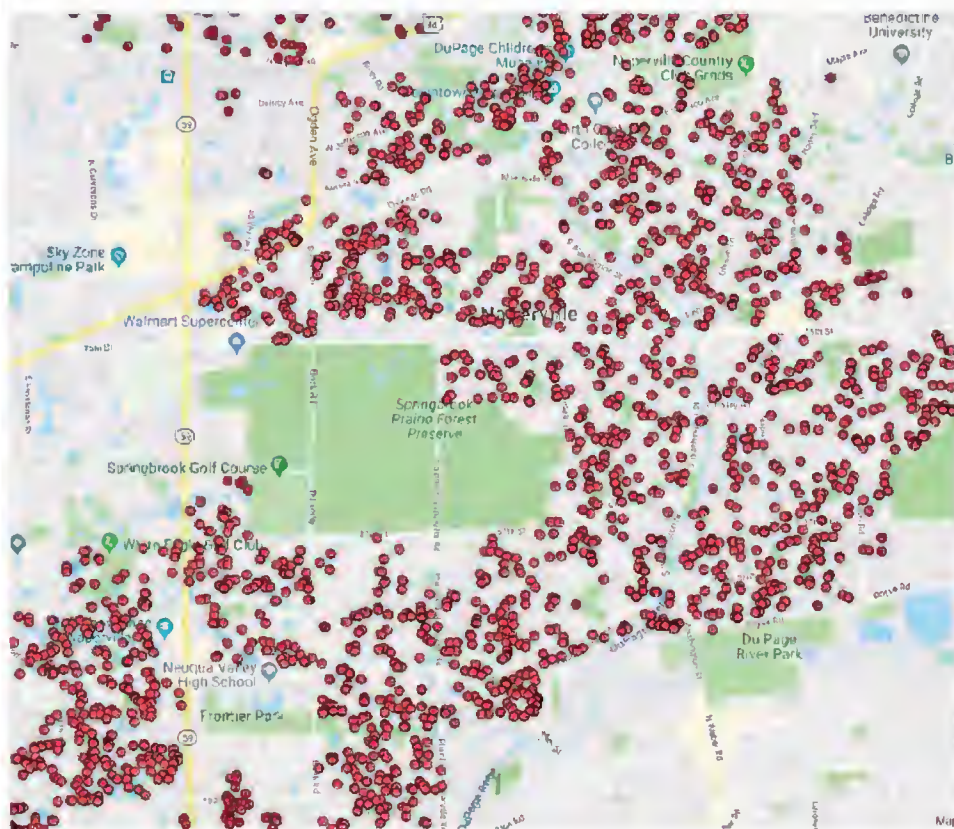
Adeline Guyenne

1523 26th St
Santa Monica, CA 90404

adeline@ring.com
Desk: (310) 907-9476
Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9

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Best,
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 [Ring Presentation.pdf](#)

Best.

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adeline@ring.com

Cell: 310.425.9113

Sent from my iPhone

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Can you do 12pm CST?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

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Hi Jason,

My apologies on the delayed reply! I've been caught up in a whirlwind of travel for the past couple weeks and am just getting caught up.

To give you some context at a high level, our partnerships with law enforcement essentially consist of us providing them with access to our free police portal, in exchange for ongoing promotion/support of our digital neighborhood watch app, Neighbors. The police portal allows agencies to engage with their community on the Neighbors app, send them alerts in real-time, and request video footage from Ring camera owners virtually. It operates as both a social media platform and an investigative tool.

If you don't already have the Neighbors app, I highly encourage you to download it from your smartphone [here](#) as it will give you some more context. Below are links to two videos that give a brief overview of both the Neighbors app (for the public) and the Neighbors Portal (for law enforcement) which should give you a better sense of how it all works together.

Neighbors App: https://youtu.be/vvON6j_gZqs

Neighbors Portal: <https://youtu.be/dJS0ChhTGWo>

Are you available some time tomorrow or Friday to hop on the phone and discuss? Happy to elaborate further and answer any questions you might have.

Best,

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On Tue, Sep 11, 2018 at 1:38 PM, Will Thorson
<will.thorson@ring.com> wrote:

Hello Jason,

My apologies for passing you around but our Account Manger, Adeline Guyenne (cc'ed), will be the perfect person to answer your questions about the Neighbors Portal for Law Enforcement. She currently in Louisiana for a conference but she'll reach out as soon as she can.

Thanks,

Will Thorson, Neighborhoods Marketing Rep

[1523 26th St](#)
[Santa Monica, CA 90404](#)

will.thorson@ring.com

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Preview YouTube video Reducing Crime in Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

Michelle Green, Neighborhoods Marketing Rep



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Reducing Crime in Ring Neighborhoods

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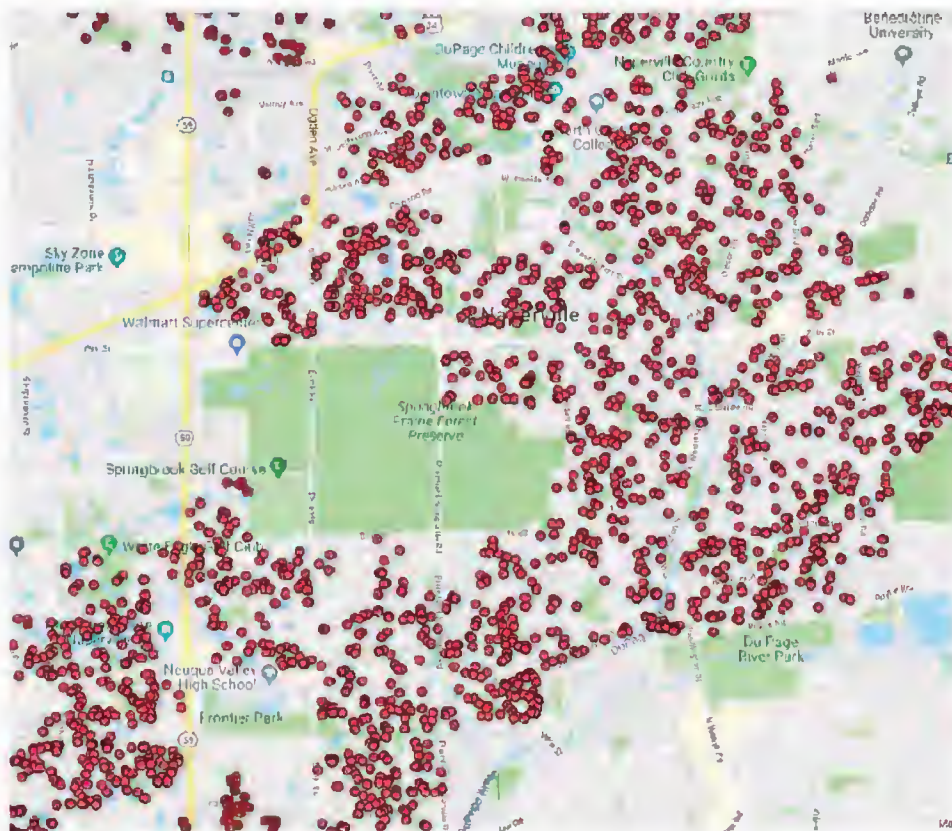
Reducing Crime in Ring Neighborhoods

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Subject: Re: Hello from Ring!
Date: Tuesday, October 2, 2018 4:26:02 PM
Attachments: [image.png](#)

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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9

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Ring Presentation.pdf

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Are you available some time tomorrow or Friday to hop on the phone and discuss? Happy to elaborate further and answer any questions you might have.

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

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[\(630\) 305-6224](#) | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Michelle Green [<mailto:mgreen@ring.com>]
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Please contact me with any questions or concerns, and share your Naperville Police Department and community discount codes below.

The \$50 off discount code for **Naperville Police Department** is (all lowercase)

The Details

- code can only be used for a maximum of one Video Doorbell, one Floodlight Camera and one Spotlight Cam
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- promotional offer is only available while supplies last
- you must purchase the device from [Ring](#) using your police department email address (@naperville.il.us)

Please share the discount codes with colleagues and your \$25 off community discount code, (all lowercase)

Let me know if I can help with anything.

If you know anyone in other police department that wants

to learn about Ring, please forward them my information.

Together, we can reduce crime in communities, one home at a time.

Thank you,

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Hi Jason,

Please feel free to call me at 855-688-7756 ext 6

Thank you,



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Reducing Crime in Ring Neighborhoods

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Reducing Crime in Ring Neighborhoods

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Re: Hello from Ring!
Date: Tuesday, October 2, 2018 2:46:07 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Yes I added him to the invite list just in case he decided to come, which probably triggered a confirmation email.

I just ping an engineer for Naperville's numbers--will follow up with that as soon as he gets back to me.

Best,
Adeline

Adeline Guyenne



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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9

On Tue, Oct 2, 2018 at 12:33 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Adeline,

Someone from Ring sent the chief an email that he is RSVP'd for the event on Sunday. Can you confirm this for me?

Also, reference the product, can you give me an idea of how many users there are in our community?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

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https://youtu.be/-r_X8TMh1vA

Let me know if forgot anything!

Best,

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[Ring Presentation.pdf](#)

Best,

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Cell: 310.425.9113

Sent from my iPhone

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Can you do 12pm CST?

Jason Arres

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Does 11am PST/1pm CDT work for you?

Best,

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Reducing Crime in Ring Neighborhoods

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Reducing Crime in Ring Neighborhoods

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To: [Arres, Jason](#)
Subject: Re: Hello from Ring!
Date: Tuesday, October 2, 2018 1:21:55 PM
Attachments: [FORM MOU - Naperville PD.docx](#)
[LE Ring Discount - Naperville.pdf](#)

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VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9

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[Ring Presentation.pdf](#)

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Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

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Deputy Chief | Naperville Police Department

City of [Naperville](#) | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

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Preview YouTube video Reducing Crime in Ring Neighborhoods



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 [Ring Presentation.pdf](#)

Best,
Adeline

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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9

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Just an fyi, I am on the call.

Jason Arres

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Date: Tuesday, October 2, 2018 10:08:32 AM

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Just sent over an invite but here is the direct web link: <https://meet.google.com/xkk-eggw-ggu>

If you dont have a microphone connected to your computer you can also join by phone by calling (240) 775-0087, PIN: 748 876 994#.

Talk to you then!

Best,
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Attachments area

Preview YouTube video Reducing Crime in Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

--

Michelle Green, Office Manager



[1523 26th St](#)

[Santa Monica, CA 90404](#)

mgreen@ring.com

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Reducing Crime in Ring Neighborhoods

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Re: Hello from Ring!
Date: Tuesday, October 2, 2018 9:55:35 AM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

I can do that. Will send over an invite shortly!

Best,

Adeline Guyenne
adeline@ring.com
Cell: 310.425.9113

Sent from my iPhone

On Oct 2, 2018, at 6:08 AM, Arres, Jason <Arres.J@naperville.il.us> wrote:

Can you do 12pm CST?

Jason Arres

Deputy Chief | Naperville Police Department
City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540
(630) 305-6224 | arresj@naperville.il.us
[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [<mailto:adeline.guyenne@ring.com>]
Sent: Monday, October 1, 2018 5:14 PM
To: Arres, Jason <Arres.J@naperville.il.us>
Subject: Re: Hello from Ring!

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Does 11am PST/1pm CDT work for you?

Best,
Adeline

Adeline Guyenne



1523 26th St
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adeline@ring.com

Desk: (310) 907-9476

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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Monday, September 24, 2018 12:24 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

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Please contact me with any questions or concerns, and share your Naperville Police Department and community discount codes below.

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Thank you,



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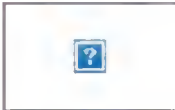
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Reducing Crime in Ring Neighborhoods

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Date: Monday, September 24, 2018 12:23:57 PM
Attachments: [image001.png](#)
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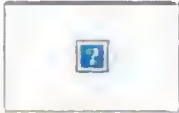
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Please feel free to call me at 855-688-7756 ext 6

Thank you,



On Tue, Jan 9, 2018 at 7:40 AM, Arres, Jason <ArresJ@naperville.il.us> wrote:

Sounds good. What's the number to call?

Deputy Chief Jason Arres
Naperville Police Department
630-305-6224

> On Jan 9, 2018, at 9:38 AM, Michelle Green <mgreen@ring.com> wrote:

>

> Hello Jason Arres,

>

> I was excited to hear about your attendance to IACP. IACP was a

phenomenon experience for Ring. We are starting the new year with special programs for law enforcement. I would love an opportunity to discuss the great things happening at Ring.

>

> Please give me a call when you are available to discuss details.

>

> Thanks again for supporting Ring and talk to you soon,

Michelle Green, Neighborhoods Marketing Rep



1523 26th St

Santa Monica, CA 90404

mgreen@ring.com

LA Times: Ring modernized the doorbell, then went to war against crime

USA Today: Police say crime drops with video doorbell

LAPD Crime Study: Ring Partners with LAPD to Reduce Crime in Wilshire Park

Shark Tank: Ring's Predecessor Doorbot on Shark Tank (password: doorbot)

Attachments area

Preview YouTube video Reducing Crime in Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

--

Michelle Green, Neighborhoods Marketing Rep



[1523 26th St](#)

[Santa Monica, CA 90404](#)

mgreen@ring.com

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

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Attachments area

Preview YouTube video Reducing Crime in Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

-

Michelle Green, Office Manager



[1523 26th St](#)

[Santa Monica, CA 90404](#)

mgreen@ring.com

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Ring's Predecessor Doorbot on Shark Tank](#) (password: doorbot)

Attachments area

Preview YouTube video Reducing Crime in Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Re: Hello from Ring!
Date: Wednesday, September 19, 2018 7:29:14 PM
Attachments: [ring_logo.png](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Jason,

My apologies on the delayed reply! I've been caught up in a whirlwind of travel for the past couple weeks and am just getting caught up.

To give you some context at a high level, our partnerships with law enforcement essentially consist of us providing them with access to our free police portal, in exchange for ongoing promotion/support of our digital neighborhood watch app, Neighbors. The police portal allows agencies to engage with their community on the Neighbors app, send them alerts in real-time, and request video footage from Ring camera owners virtually. It operates as both a social media platform and an investigative tool.

If you don't already have the Neighbors app, I highly encourage you to download it from your smartphone [here](#) as it will give you some more context. Below are links to two videos that give a brief overview of both the Neighbors app (for the public) and the Neighbors Portal (for law enforcement) which should give you a better sense of how it all works together.

Neighbors App: https://youtu.be/vvON6j_gZqs
Neighbors Portal: <https://youtu.be/dJS0ChhTGWo>

Are you available some time tomorrow or Friday to hop on the phone and discuss? Happy to elaborate further and answer any questions you might have.

Best,
Adeline

Adeline Guyenne



1523 26th St
Santa Monica, CA 90404

adeline@ring.com
Desk: (310) 907-9476
Cell: (310) 425-9113

[Cape Coral PD partners with Ring to crack down on crime](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[Hollywood Police Joins Forces With Neighborhood Watch App](#)

On Tue, Sep 11, 2018 at 1:38 PM, Will Thorson <will.thorson@ring.com> wrote:
Hello Jason,

My apologies for passing you around but our Account Manger, Adeline Guyenne (cc'ed), will be the perfect person to answer your questions about the Neighbors Portal for Law Enforcement. She currently in Louisiana for a conference but she'll reach out as soon as she can.

Thanks,
Will Thorson, Neighborhoods Marketing Rep

ring

[1523 26th St](#)
[Santa Monica, CA 90404](#)

will.thorson@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
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USA Today: [Police say crime drops with video doorbell](#)

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Hello Jason,

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Please contact him directly.

Thank you,

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Hi Michelle,

We had spoken earlier this year about Ring products and features. Recently I have learned more about Ring's LE portal and am interested in learning more. Is there a time we can speak about this?

Thank you,

Jason Arres

Deputy Chief | Naperville Police Department

City of [Naperville](#) | [1350 Aurora Avenue](#) | [Naperville, IL 60540](#)

[\(630\) 305-6224](#) | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Michelle Green [mailto:mgreen@ring.com]

Sent: Friday, February 9, 2018 11:14 AM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

Good Afternoon,

Thank you for supporting Ring. I can't wait for you to install your Ring Video Doorbell.

Please contact me with any questions or concerns, and share your Naperville Police Department and community discount codes below.

The \$50 off discount code for **Naperville Police Department** is (all lowercase)

The Details

- code can only be used for a maximum of one Video Doorbell, one Floodlight Camera and one Spotlight Cam
- the discount is for law enforcement only (or employees of the Naperville Police Department) so please restrict further distribution of this promotional offer.
- promotional offer is only available while supplies last
- you must purchase the device from [Ring](#) using your police department email address (@naperville.il.us)

Please share the discount codes with colleagues and your \$25 off community discount code, **6naperville** (all lowercase)

Let me know if I can help with anything.

If you know anyone in other police department that wants to learn about Ring, please forward them my information.

Together, we can reduce crime in communities, one home at a time.

Thank you,

On Tue, Jan 9, 2018 at 7:44 AM, Michelle Green <mgreen@ring.com> wrote:

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Naperville Police Department
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- >
- > Please give me a call when you are available to discuss details.
- >
- > Thanks again for supporting Ring and talk to you soon,

--

Michelle Green, Neighborhoods Marketing Rep

ring

[1523 26th St](#)

[Santa Monica, CA 90404](#)

mgreen@ring.com

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

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Shark Tank: [Ring's Predecessor Doorbot on Shark Tank](#) (password: doorbot)

Attachments area

Preview YouTube video Reducing Crime in Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

--

Michelle Green, Neighborhoods Marketing Rep

ring

1523 26th St

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mgreen@ring.com

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ring

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Attachments area

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Reducing Crime in Ring Neighborhoods

From: [Will Thorson](#)
To: [Arres, Jason](#)
Cc: [Adeline Guyenne](#)
Subject: Re: Hello from Ring!
Date: Tuesday, September 11, 2018 3:38:10 PM
Attachments: [ring_logo.png](#)

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Thanks,
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1523 26th St
Santa Monica, CA 90404

will.thorson@ring.com

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Deputy Chief | Naperville Police Department

City of [Naperville](#) | [1350 Aurora Avenue](#) | [Naperville, IL 60540](#)

[\(630\) 305-6224](#) | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Michelle Green [mailto:mgreen@ring.com]

Sent: Friday, February 9, 2018 11:14 AM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

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Please share the discount codes with colleagues and your \$25 off community discount code, (all lowercase)

Let me know if I can help with anything.

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Thank you,

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>
> Thanks again for supporting Ring and talk to you soon,

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Michelle Green, Neighborhoods Marketing Rep

ring

[1523 26th St](#)

[Santa Monica, CA 90404](#)

mgreen@ring.com

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

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Michelle Green, Neighborhoods Marketing Rep

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Reducing Crime in Ring Neighborhoods

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Santa Monica, CA 90404

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Attachments area

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Reducing Crime in Ring Neighborhoods

From: [Michelle Green](#)
To: [Arres, Jason](#); [Will Thorson](#)
Subject: Re: Hello from Ring!
Date: Tuesday, September 11, 2018 3:23:20 PM

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Deputy Chief | Naperville Police Department

City of [Naperville](#) | [1350 Aurora Avenue](#) | [Naperville, IL 60540](#)

[\(630\) 305-6224](#) | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Michelle Green [<mailto:mgreen@ring.com>]
Sent: Friday, February 9, 2018 11:14 AM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

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>

> Thanks again for supporting Ring and talk to you soon,

Michelle Green, Neighborhoods Marketing Rep



[1523 26th St](#)

[Santa Monica, CA 90404](#)

mgreen@ring.com

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Shark Tank: [Ring's Predecessor Doorbot on Shark Tank](#) (password: doorbot)

Attachments area

Preview YouTube video Reducing Crime in Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

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Michelle Green, Neighborhoods Marketing Rep



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Reducing Crime in Ring Neighborhoods

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Michelle Green, Office Manager



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Attachments area

Preview YouTube video Reducing Crime in Ring Neighborhoods



Reducing Crime in Ring Neighborhoods

From: [Adeline Guyenne](#)
To: [Arres, Jason](#)
Subject: Re: Hello from Ring!
Date: Friday, October 19, 2018 4:21:52 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Absolutely, you are welcome to propose changes and I can bounce it back to our legal team for review.

Best,
Adeline

Adeline Guyenne



1523 26th St
Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

On Tue, Oct 16, 2018 at 6:20 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

I have reviewed the MOU with legal. There are one or two things we may want to discuss. Is your legal department open to changes to this document?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Tuesday, October 16, 2018 1:34 AM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Chief,

Just wanted to circle back with you since it's been a couple weeks. Any questions on your end?

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

On Tue, Oct 2, 2018 at 2:51 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Awesome, thank you.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Tuesday, October 2, 2018 4:27 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Sorry, pressed send before I could include a second screenshot--here it is zoomed in closer:

image.png



Best.

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

*****VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9*****

On Tue, Oct 2, 2018 at 2:25 PM Adeline Guyenne <adeline.guyenne@ring.com> wrote:

He didn't get me number but he sent me this screenshot of the raw map:

image.png



Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

New Technology-Based Security System Replacing Neighborhood Crime Watch

*****VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9*****

On Tue, Oct 2, 2018 at 12:46 PM Adeline Guyenne <adeline.guyenne@ring.com> wrote:

Yes I added him to the invite list just in case he decided to come, which probably triggered a confirmation email.

I just ping an engineer for Naperville's numbers--will follow up with that as soon as he gets back to me.

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

New Technology-Based Security System Replacing Neighborhood Crime Watch

VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9

On Tue, Oct 2, 2018 at 12:33 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Adeline,

Someone from Ring sent the chief an email that he is RSVP'd for the event on Sunday. Can you confirm this for me?

Also, reference the product, can you give me an idea of how many users there are in our community?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Tuesday, October 2, 2018 1:22 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

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(@naperville.il.us).

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Hi Jason,

Thanks for connecting with me earlier and apologies for the technical difficulties!

Attached is the MOU I promised you, as well as a flyer for the \$50 off law enforcement discount.

Here's also the video I was talking about earlier and when I mentioned the work our team does to fight crime based on videos submitted to the Neighbors app:

https://youtu.be/-r_X8TMh1vA

Let me know if forgot anything!

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

New Technology-Based Security System Replacing Neighborhood Crime Watch

VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9

On Tue, Oct 2, 2018 at 10:07 AM Adeline Guyenne <adeline.guyenne@ring.com> wrote:

 [Ring Presentation.pdf](#)

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

New Technology-Based Security System Replacing Neighborhood Crime Watch

VISIT US AT BOOTH 931 AT IACP OCTOBER 7-9

On Tue, Oct 2, 2018 at 10:02 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Just an fyi, I am on the call.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Tuesday, October 2, 2018 9:55 AM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

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(@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming
address of the sender and know the content is safe.

I can do that. Will send over an invite shortly!

Best,

Adeline Guyenne

adeline@ring.com

Cell: 310.425.9113

Sent from my iPhone

On Oct 2, 2018, at 6:08 AM, Arres, Jason <ArresJ@naperville.il.us> wrote:

Can you do 12pm CST?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [<mailto:adeline.guyenne@ring.com>]

Sent: Monday, October 1, 2018 5:14 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Does 11am PST/1pm CDT work for you?

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

On Mon, Oct 1, 2018 at 1:09 PM Arres, Jason
<ArresJ@naperville.il.us> wrote:

How does tomorrow look?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Adeline Guyenne [mailto:adeline.guyenne@ring.com]

Sent: Monday, September 24, 2018 12:24 PM

To: Arres, Jason <ArresJ@naperville.il.us>

Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Jason,

I totally dropped the ball last week--when's the next time that works for you?

Do you have the ability to join a Google Hangouts meeting so I can demo the platform to you?

Best,

Adeline

Adeline Guyenne



1523 26th St

Santa Monica, CA 90404

adeline@ring.com

Desk: (310) 907-9476

Cell: (310) 425-9113

[Cape Coral PD partners with Ring to crack down on crime](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[Hollywood Police Joins Forces With Neighborhood Watch App](#)

On Thu, Sep 20, 2018 at 6:16 AM Arres, Jason
<ArresJ@naperville.il.us> wrote:

I should clarify, noon CST- 10am PST. My cell is 630-688-0814.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL
60540

(630) 305-6224 | arresj@naperville.il.us

Web | Twitter | Facebook

From: Adeline Guyenne
[mailto:adeline.guyenne@ring.com]
Sent: Wednesday, September 19, 2018 7:29 PM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: Hello from Ring!

CAUTION: This e-mail originated outside of the City of
Naperville (@naperville.il.us).

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the incoming address of the sender and know the content is
safe.

Hi Jason,

My apologies on the delayed reply! I've been caught up in a

whirlwind of travel for the past couple weeks and am just getting caught up.

To give you some context at a high level, our partnerships with law enforcement essentially consist of us providing them with access to our free police portal, in exchange for ongoing promotion/support of our digital neighborhood watch app, Neighbors. The police portal allows agencies to engage with their community on the Neighbors app, send them alerts in real-time, and request video footage from Ring camera owners virtually. It operates as both a social media platform and an investigative tool.

If you don't already have the Neighbors app, I highly encourage you to download it from your smartphone [here](#) as it will give you some more context. Below are links to two videos that give a brief overview of both the Neighbors app (for the public) and the Neighbors Portal (for law enforcement) which should give you a better sense of how it all works together.

Neighbors App: https://youtu.be/vvON6j_gZqs

Neighbors Portal: <https://youtu.be/dJS0ChhTGWo>

Are you available some time tomorrow or Friday to hop on the phone and discuss? Happy to elaborate further and answer any questions you might have.

Best,

Adeline

Adeline Guyenne



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adeline@ring.com

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[Orlando Police to use Ring doorbell security systems to fight crime](#)

[Hollywood Police Joins Forces With Neighborhood Watch App](#)

[Tampa Police Credit App For Helping Catch Serial Porch Pirate](#)

On Tue, Sep 11, 2018 at 1:38 PM, Will Thorson
<will.thorson@ring.com> wrote:

Hello Jason,

My apologies for passing you around but our Account Manager, Adeline Guyenne (cc'ed), will be the perfect person to answer your questions about the Neighbors Portal for Law Enforcement. She currently in Louisiana for a conference but she'll reach out as soon as she can.

Thanks,

Will Thorson, Neighborhoods Marketing Rep

[1523 26th St](#)
[Santa Monica, CA 90404](#)

will.thorson@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

On Sep 11, 2018, at 1:22 PM, Michelle Green
<mgreen@ring.com> wrote:

Hello Jason,

Thank you for reaching out to Ring. I have moved into a new role, but my colleague Will Thorson (cc'd) can help.

Please contact him directly.

Thank you,

On Tue, Sep 11, 2018 at 1:16 PM, Arres, Jason <ArresJ@naperville.il.us> wrote:

Hi Michelle,

We had spoken earlier this year about Ring products and features. Recently I have learned more about Ring's LE portal and am interested in learning more. Is there a time we can speak about this?

Thank you,

Jason Arres

Deputy Chief | Naperville Police
Department

City of [Naperville](#) | [1350 Aurora Avenue](#) |
[Naperville, IL 60540](#)

[\(630\) 305-6224](tel:6303056224) | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Michelle Green
[mailto:mgreen@ring.com]
Sent: Friday, February 9, 2018 11:14 AM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: Hello from Ring!

Good Afternoon,

Thank you for supporting Ring. I can't wait for you to install your Ring Video Doorbell.

Please contact me with any questions or concerns, and share your Naperville Police Department and community discount codes below.

The \$50 off discount code
for **Naperville Police
Department** is **6napervillepd** (all
lowercase)

The Details

- code can only be used for a maximum of one Video Doorbell, one Floodlight Camera and one Spotlight Cam
- the discount is for law enforcement only (or employees of the Naperville Police Department) so please restrict further distribution of this promotional offer.
- promotional offer is only available while supplies last
- you must purchase the device from [Ring](#) using your police department email address (@naperville.il.us)

Please share the discount codes with colleagues and your \$25 off community discount code, **6naperville**

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Intro to Sami (Naperville Police Department)
Date: Wednesday, February 6, 2019 11:38:09 PM

CAUTION: This e-mail originated outside of the City of Naperville ([@naperville.il.us](#)).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Thank you! I'll send over a calendar invitation with the zoom webinar information. If your computer for the call has two-way audio capabilities we can use that, otherwise you can dial into the meeting with a phone. Dial-in details are in the calendar invite as well.

On Wed, Feb 6, 2019 at 4:47 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Yes, I have updated the appointment.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Sami Tahari [<mailto:sami.tahari@ring.com>]
Sent: Wednesday, February 6, 2019 9:55 AM
To: Arres, Jason <ArresJ@naperville.il.us>
Subject: Re: Intro to Sami (Naperville Police Department)

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Chief Arres,

My manager scheduled a team meeting at 1:00PM CST. Is your team available at 1:30PM CST instead?

Best,

Sami

On Tue, Feb 5, 2019 at 11:04 AM Sami Tahari <sami.tahari@ring.com> wrote:

Chief Arres,

My sincerest apologies for the delay in response to your question. I just left you a voicemail as well.

The POC webinar would last one hour. The purpose of the call is to dive deeper into Neighbors and Portal so your team can begin to think of a rollout and SOPs for NPD. I'll also provide details on the in-person onboarding session that will take place at HQ.

For the webinar, your POC team (listed in Phil's intro email) would assemble in a room where you have access to a computer screen and a phone so we can have two-way audio communication.

If you have any availability from 11AM CST onward on Thursday or Friday I'm happy to accommodate.

Thank you again!

Sami

On Sat, Feb 2, 2019 at 5:53 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Sami,

We may need to set up a call to determine good days/times for you and all of my folks.
What is your availability on Monday?

Sent from my iPhone

On Feb 1, 2019, at 7:03 PM, Sami Tahari <sami.tahari@ring.com> wrote:

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(@naperville.il.us).

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address of the sender and know the content is safe.

Good Evening Chief Arres,

Just checking back in to see if you're ready for your POC Call to begin the
onboarding process. Let's connect on Monday.

Have a great weekend,

Sami

On Fri, Jan 25, 2019 at 5:58 PM Sami Tahari <sami.tahari@ring.com>
wrote:

Chief Arres,

Hope all's well! I'm looking forward to getting Naperville Police
Department on the Neighbors platform and law enforcement Portal.

The call that Phil proposed will be a webinar. Please assemble your lead/POC team into a conference or meeting room where you can all view a single television or projector connected to a computer. We'll need two-way communication as well, which can be done through your polycom, phone or audio/microphone of the meeting room. I'll walk you through a brief presentation and live look at your Portal.

The purpose of this meeting is so you understand how Portal works, we can discuss best practices and SOPs, and you can start to build out your processes for how NPD will use Portal. Should you invite dispatch to attend the training? Who will have the ability to post Alerts? These are the types of questions we'll need to sort out before the full onboarding training.

Then, sometime in late Feb/early March I will fly to Naperville and conduct an in-person onboarding training session with all of your users in community engagement and investigations.

I'll follow up on Monday with some times for our POC call.

Have a great weekend,

Sami

On Fri, Jan 25, 2019 at 3:31 PM Phillip Dienstag <pdienstag@ring.com> wrote:

Chief Arres, Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami. We would like to set up a call for us to all connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

The folks we ask to be included on this call would be:

1. Partnership POC - main point of contact(s) for the Ring partnership

2. Press POC - typically the PIO who would work with Morgan (PR Coordinator) from our team to coordinate announcements.

3. Social Media POC - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)

4. Investigative POC - generally a detective who will be your resident expert when the department wants to send a video request. This person will be trained on best practices for ensuring the maximum participation and sharing of video.

5. Community Relations POC - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

It would be ideal to have all these individuals on the call, but essential to have them present at the actual onboarding. Again, involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,
Phillip Dienstag

1523 26th St

Santa Monica, CA 90404

203-610-1178

phil@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

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Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

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From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Intro to Sami (Naperville Police Department)
Date: Wednesday, February 6, 2019 9:55:36 AM

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Chief Arres,

My manager scheduled a team meeting at 1:00PM CST. Is your team available at 1:30PM CST instead?

Best,

Sami

On Tue, Feb 5, 2019 at 11:04 AM Sami Tahari <sami.tahari@ring.com> wrote:

Chief Arres,

My sincerest apologies for the delay in response to your question. I just left you a voicemail as well.

The POC webinar would last one hour. The purpose of the call is to dive deeper into Neighbors and Portal so your team can begin to think of a rollout and SOPs for NPD. I'll also provide details on the in-person onboarding session that will take place at HQ.

For the webinar, your POC team (listed in Phil's intro email) would assemble in a room where you have access to a computer screen and a phone so we can have two-way audio communication.

If you have any availability from 11AM CST onward on Thursday or Friday I'm happy to accommodate.

Thank you again!

Sami

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Sami,

We may need to set up a call to determine good days/times for you and all of my folks. What is your availability on Monday?

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Have a great weekend,

Sami

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I'll follow up on Monday with some times for our POC call.

Have a great weekend,

Sami

On Fri, Jan 25, 2019 at 3:31 PM Phillip Dienstag <pdienstag@ring.com>

wrote:

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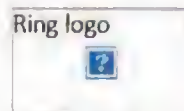
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Best,
Phillip Dienstag



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Account Manager



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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Intro to Sami (Naperville Police Department)
Date: Tuesday, February 5, 2019 1:05:04 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

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Chief Arres,

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Good Evening Chief Arres,

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Have a great weekend,

Sami

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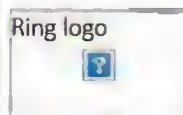
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Sami Tahari
Account Manager



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From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Intro to Sami (Naperville Police Department)
Date: Friday, February 1, 2019 7:03:40 PM

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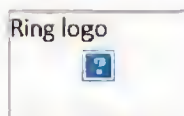
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2. Press POC - typically the PIO who would work with Morgan (PR Coordinator) from our team to coordinate announcements.
3. Social Media POC - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)
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5. Community Relations POC - person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

It would be ideal to have all these individuals on the call, but essential to have them present at the actual onboarding. Again, involvement by each of these groups is essential for active community participation (specifically on video requests) and the overall long-term success of the partnership.

Best,
Phillip Dienstag



1523 26th St
Santa Monica, CA 90404
203-610-1178
phil@ring.com

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)
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Sami Tahari
Account Manager



1523 26th St
Santa Monica, CA 90404

sami@ring.com
Cell: (510) 295 9831

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From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Intro to Sami (Naperville Police Department)
Date: Friday, January 25, 2019 7:59:09 PM

CAUTION: This e-mail originated outside of the City of Naperville (@naperville.il.us).

DO NOT click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Chief Arres,

Hope all's well! I'm looking forward to getting Naperville Police Department on the Neighbors platform and law enforcement Portal.

The call that Phil proposed will be a webinar. Please assemble your lead/POC team into a conference or meeting room where you can all view a single television or projector connected to a computer. We'll need two-way communication as well, which can be done through your polycom, phone or audio/microphone of the meeting room. I'll walk you through a brief presentation and live look at your Portal.

The purpose of this meeting is so you understand how Portal works, we can discuss best practices and SOPs, and you can start to build out your processes for how NPD will use Portal. Should you invite dispatch to attend the training? Who will have the ability to post Alerts? These are the types of questions we'll need to sort out before the full onboarding training.

Then, sometime in late Feb/early March I will fly to Naperville and conduct an in-person onboarding training session with all of your users in community engagement and investigations.

I'll follow up on Monday with some times for our POC call.

Have a great weekend,

Sami

On Fri, Jan 25, 2019 at 3:31 PM Phillip Dienstag <pdienstag@ring.com> wrote:

Chief Arres, Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami. We would like to set up a call for us to all connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

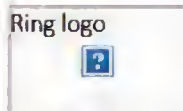
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From: [Sami Tahari](#)
To: [Phillip Dienstag](#)
Cc: [Arres, Jason](#)
Subject: Re: Intro to Sami (Naperville Police Department)
Date: Friday, January 25, 2019 7:57:24 PM

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Thank you Phil! I'll take the scheduling process to another thread.

On Fri, Jan 25, 2019 at 3:31 PM Phillip Dienstag <pdienstag@ring.com> wrote:

Chief Arres, Great news! The MOU agreement is fully signed. Attached are the documents for your records.

I've copied your new Account Manager, Sami. We would like to set up a call for us to all connect. We should ensure all the key stakeholders are included so everyone can get on the same page.

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From: [Sami Tahari](#)
To: [Arres, Jason](#)
Subject: Re: Intro to Sami (Naperville Police Department)
Date: Friday, February 8, 2019 1:27:24 PM

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Received thank you! I will join the Zoom in a few minutes

On Fri, Feb 8, 2019 at 10:50 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Sami,

For your reference there will be many persons on the call on our end. Here are the POC's:

1. Partnership POC – Jason Arres, Deputy Chief
2. Press POC – Mike Son, Commander
3. Social Media POC – Kelley Munch, Communications Specialist
4. Investigative POC – multiple, Bob Lee, Commander
5. Community Relations POC – Matt Egan, Sergeant

Also on the call will be Deputy Chief Kathy Anderson, Sergeant Dan Fisher, Sergeant Elena Deuchler, Kalah Considine- Dispatch Manager

Talk to you soon,

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

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From: [Sami Tahari](#)
To: [McLaughlin, Kory](#)
Cc: [Kyle Demmin](#)
Subject: Re: Issue 2019006009
Date: Monday, June 24, 2019 4:18:07 PM

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Detective McLaughlin,

Thank you for bringing that to my attention! The computer system has a universal time zone application of UTC which is -5 hours from CST. It's confusing - sorry about that. Thank you for bringing it to my attention!

Sami

On Mon, Jun 24, 2019 at 12:49 PM McLaughlin, Kory <McLaughlinK@naperville.il.us> wrote:

Greetings,

I submitted a request for video for 6/19/2019 0000 hours to 06/19/2019 0930 hours.
(attached confirmation email)

I received a response to my request but the timeframe was different 06/19/2019 0500 to 06/19/2019 1430 (attached email)

The video I received was within the timeframe I needed but believe there is an issue here.

Kory

Detective K. McLaughlin #8154

Investigations Division

Naperville Police Department

mclaughlink@naperville.il.us

Desk: 630-548-1421

Cell: 630-210-4590

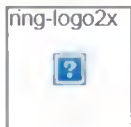
--

Sami Tahari

Implementation Manager

sami@ring.com

ring-logo2x



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www.ring.com



[Download the Neighbors App.](#)

Join the new neighborhood watch.

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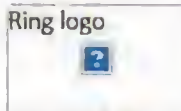
From: [Phillip Dienstag](#)
To: [Arres, Jason](#)
Subject: Re: Meet next Monday
Date: Wednesday, January 2, 2019 11:15:24 AM
Attachments: [image002.png](#)

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Jason, that should be fine. I have a meeting in Rockford at 3:15p CST on Monday. Do you think I will have enough time to make it?

Best,
Phillip Dienstag



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USA Today: [Police say crime drops with video doorbell](#)

On Mon, Dec 31, 2018 at 12:53 PM Arres, Jason <ArresJ@naperville.il.us> wrote:

Phil,

Can we push our meeting to 10:30 (cst) next Monday?

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

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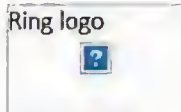
From: [Phillip Dienstag](#)
To: [Arres, Jason](#)
Subject: Re: Meet next Monday
Date: Wednesday, January 2, 2019 11:17:28 AM
Attachments: [image002.png](#)

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Perfect. I will update the calendar invite now.

Thanks,
Phillip Dienstag



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On Wed, Jan 2, 2019 at 9:16 AM Arres, Jason <ArresJ@naperville.il.us> wrote:

Yes. Rockford is an hour and twenty away. Thank you.

Jason Arres

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | arresj@naperville.il.us

[Web](#) | [Twitter](#) | [Facebook](#)

From: Phillip Dienstag [mailto:pdienstag@ring.com]
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Ring logo



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[Web](#) | [Twitter](#) | [Facebook](#)

From: [Sami Tahari](#)
To: [Son, Mike](#); [Munch, Kelley](#); [Morgan Culbertson](#)
Subject: Re: Naperville PD / Ring Neighbors Announcement Follow-Up
Date: Tuesday, February 12, 2019 5:47:07 PM

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Apologies - adding Morgan to the email.

On Tue, Feb 12, 2019 at 3:34 PM Sami Tahari <sami.tahari@ring.com> wrote:

Good evening,

In anticipation of the onboarding, allow me to provide you with our press packet of materials so we can start coordinating the initial announcement. The press packet can be viewed and downloaded in the dropbox found [here](#) and contains the following materials;

-

Press Release Template: Ready for you to review and customize with a quote, suggested edits to content and to incorporate into official Department release format. **Be sure to share your edits with Morgan for a quick review prior to distribution.**

-

Sample Social Media Posts & In-App Alert: Sample content to share across your existing social media platforms in tandem with the press release and In-App alert pushed by Ring to all local Neighbors app users.

-

Talking Points & Reactive Q&A: Internal docs to prepare Dept. spokespeople to speak about the Neighbors app and our partnership with confidence and respond to commonly asked questions we have come to expect from the press and public.

-

Neighbors App Logo & Imagery: High-res versions of the Neighbors app logo and other contextual images approved for use in press releases, social media posts and other public communications moving forward.

-

Unique Neighbors App Download Link:

<https://download.ring.com/naperville> **Simple Text Info:** Or, simply text napervillepd to '555888' from your smartphone.

As a matter of practice, your portal features will be active and the In-App alert will go out to Neighbors app users and Ring device owners in your jurisdiction on the same day upon completion of your in-person onboarding.

That being said, we want to make sure you have an announcement date set with us and are prepared to announce via press release and posts on social media and the In-App alert within a day or so of the actual onboarding date or early the morning of.

Let us know when you have a target date in mind for rolling out the announcement and feel free to reach out with any questions in the meantime!

Best,

Sami

--

Sami Tahari
Account Manager



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From: [Sami Tahari](#)
To: [Munch, Kelley](#)
Cc: [Arres, Jason](#); [Son, Mike](#)
Subject: Re: Naperville PD / Ring Neighbors POC Call Follow-Up
Date: Wednesday, February 13, 2019 5:43:33 PM

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Fantastic! Please reach out any time.

On Wed, Feb 13, 2019 at 6:56 AM Munch, Kelley <MunchK@naperville.il.us> wrote:

Thank you, Sami. We also received the follow-up email with the announcements, press release templates, etc. We'll take a look at them as soon as we can and reach out to Morgan if we have any questions.

Have a good day,

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

From: Sami Tahari [<mailto:sami.tahari@ring.com>]
Sent: Tuesday, February 12, 2019 5:24 PM
To: Arres, Jason <ArresJ@naperville.il.us>; Munch, Kelley <MunchK@naperville.il.us>;
Son, Mike <SonM@naperville.il.us>
Subject: Naperville PD / Ring Neighbors POC Call Follow-Up

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Good evening,

Thank you again for assembling your team for the POC call. Here are next steps for the onboarding process.

1. Attendee Recap

Please provide the names, roles and email addresses of the NPD attendees from the webinar. I'll provision demo accounts for everyone so they can familiarize themselves with Portal. Please refrain from commenting, posting or submitting video requests until your onboarding.

2. Onboarding Date

Wed, March 13th. That would include two sessions, 9AM-10:30 AM and likely 11AM-12:30PM. The morning session is for social media/community engagement and afternoon session for investigations/crime analysts. Please let me know which dates work for your team and we can select one together.

3. Portal Requirements

a) Account Provisioning - Attached is an Excel doc outlining what's needed to provision your initial batch of users after your onboarding in March. Anyone who will comment, post or submit video requests in the first rollout of Portal at NPD should be on this list. Please add everyone that would potentially need an account and send it back so we can set up their accounts. Let me know if you have any questions on this!

b) Browser Compatibility - Portal is compatible with Chrome or Firefox. Please refrain from using Internet Explorer.

4. Training Materials

Attached are Training Materials that you can distribute to the POCs from today's call. These should help provide further guidance on Portal and help develop your rollout of the tool at IPD.

5. Beats Map

Please send me a copy of your Beats Map so we can update your Portal accordingly. A PDF or Jpeg of your beats is fine. This will allow me to create Alert Zones, which are smaller areas of your jurisdiction that Norman PD users can select and receive updates on Crime from that specific beat.

6. Announcement

Commander Son and Kelley, both myself and Ring's PR Coordinator Morgan Culbertson will be following up in a separate email to you with some additional items/asks that are specific to you.

Otherwise, thank you again for your time earlier and let me know if I forgot anything!

Best,

Sami

--

Sami Tahari

Account Manager

1523 26th St

Santa Monica, CA 90404

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4. Training Materials

Attached are Training Materials that you can distribute to the POCs from today's call. These should help provide further guidance on Portal and help develop your rollout of the tool at IPD.

5. Beats Map

Please send me a copy of your Beats Map so we can update your Portal accordingly. A PDF or Jpeg of your beats is fine. This will allow me to create Alert Zones, which are smaller areas of your jurisdiction that Norman PD users can select and receive updates on Crime from that specific beat.

6. Announcement

Commander Son and Kelley, both myself and Ring's PR Coordinator Morgan Culbertson will be following up in a separate email to you with some additional items/asks that are specific to you.

Otherwise, thank you again for your time earlier and let me know if I forgot anything!

Best,

Sami

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Sami Tahari

Account Manager

1523 26th St

Santa Monica, CA 90404

sami@ring.com

Cell: (510) 295 9831

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